

Explore  
**Share**  
Magnify

ILLiad Conference

20 March 2014

# OCLC Update

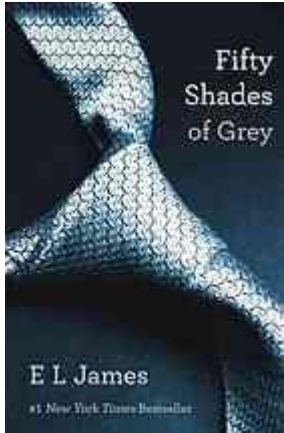
Katie Birch

Director

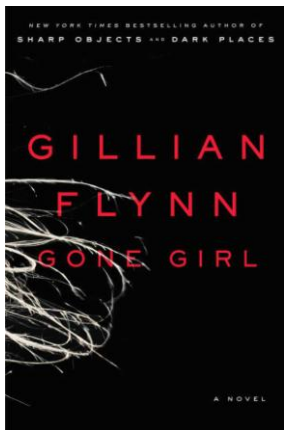
[birchk@oclc.org](mailto:birchk@oclc.org)



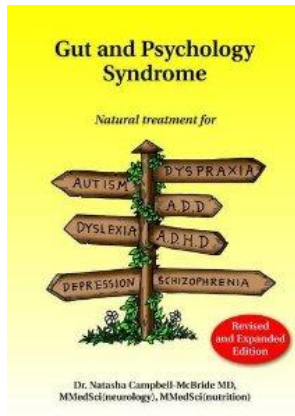
# Most requested titles



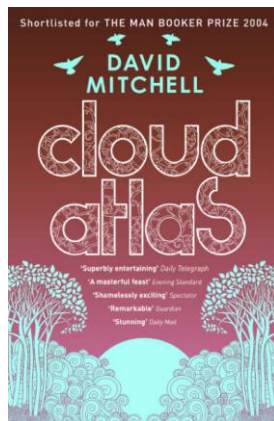
**NUMBER 1**  
**3330 Requests**  
**Rank 2012 – #4**  
**\$9.01 Amazon price - pbk**



**NUMBER 2**  
**2927 Requests**  
**Rank 2012 – #401**  
**\$10.63 Amazon price - pbk**

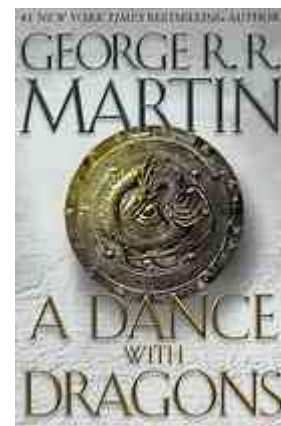
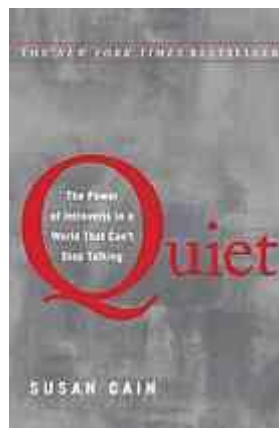
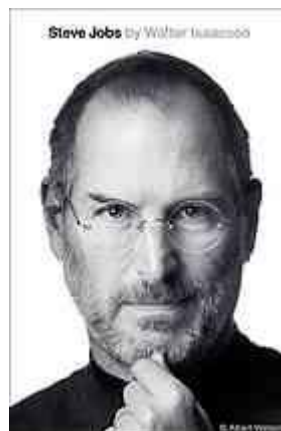
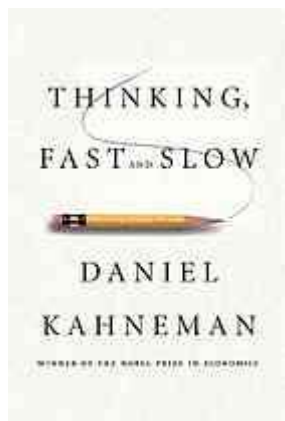
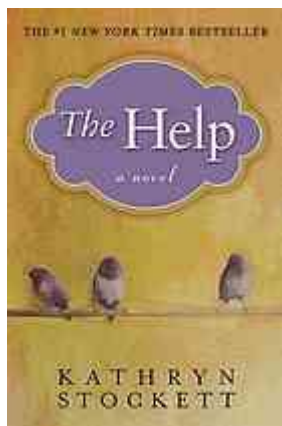
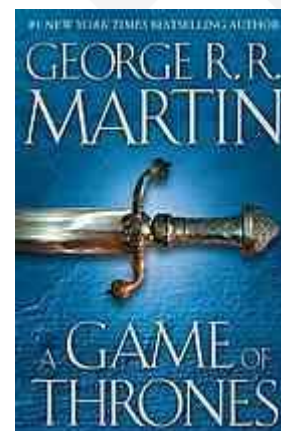
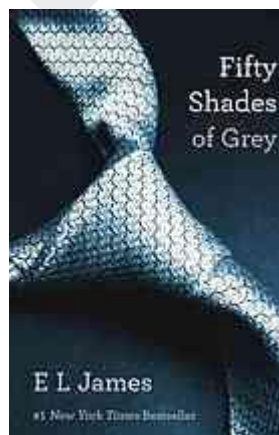
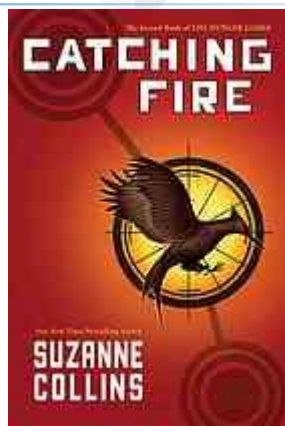
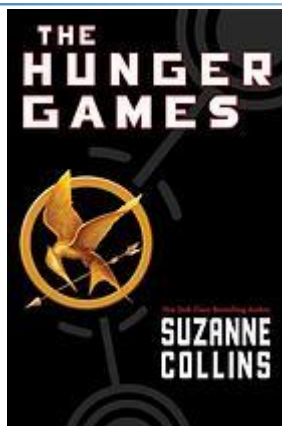


**NUMBER 3**  
**1958 Requests**  
**Rank 2012 – #17**  
**Available from Amazon sellers \$27.00**



**NUMBER 4**  
**1821 Requests**  
**New entry in 2013**  
**\$10.06 Amazon price**

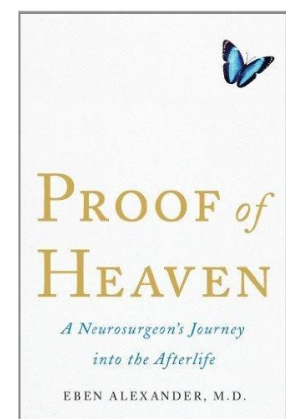
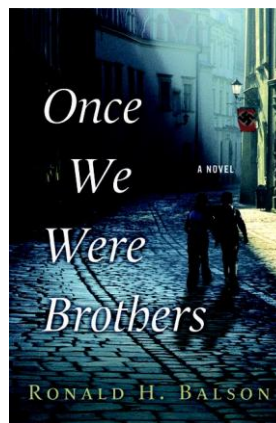
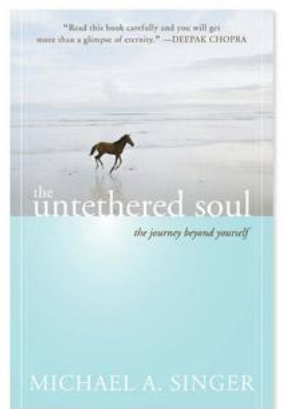
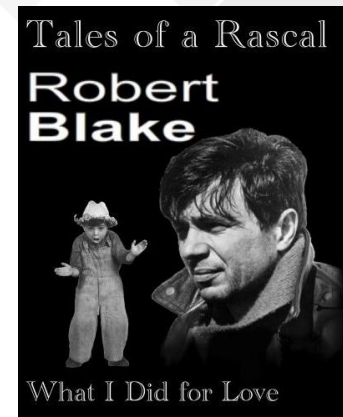
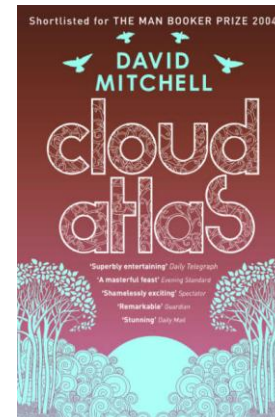
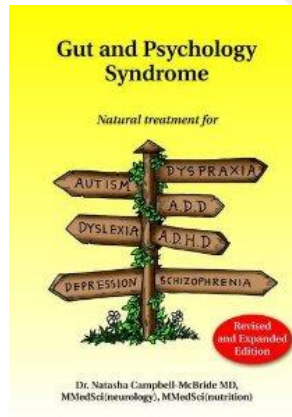
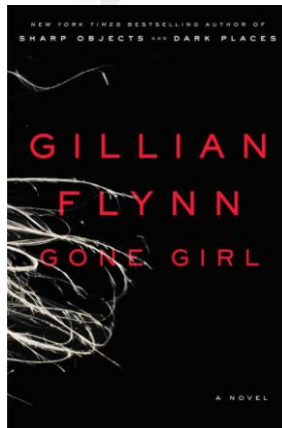
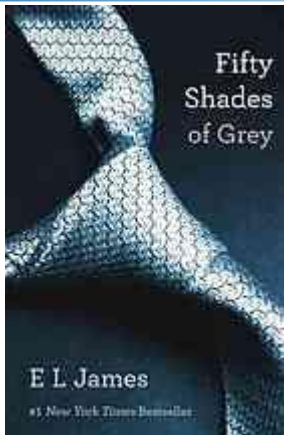
# 2012 Top 10 requested titles



<http://oclc.org/worldshare-ill/statistics/top-requests.en.html>



# 2013 Top 10 requested titles



<http://oclc.org/worldshare-ill/statistics/top-requests.en.html>

THE 48 LAWS OF

P  
O  
W  
E  
R

ROBERT GREENE

FROM THE  
AUTHOR OF  
THE 33 STRATEGIES  
OF WAR

2011 – 34<sup>th</sup>

2012 – 53<sup>rd</sup>

2013 – 21<sup>st</sup>



Law 18

Do not build fortresses to protect yourself  
Isolation is dangerous

Law 28

Enter action with boldness

Law 29

Plan all the way to the end

Law 35

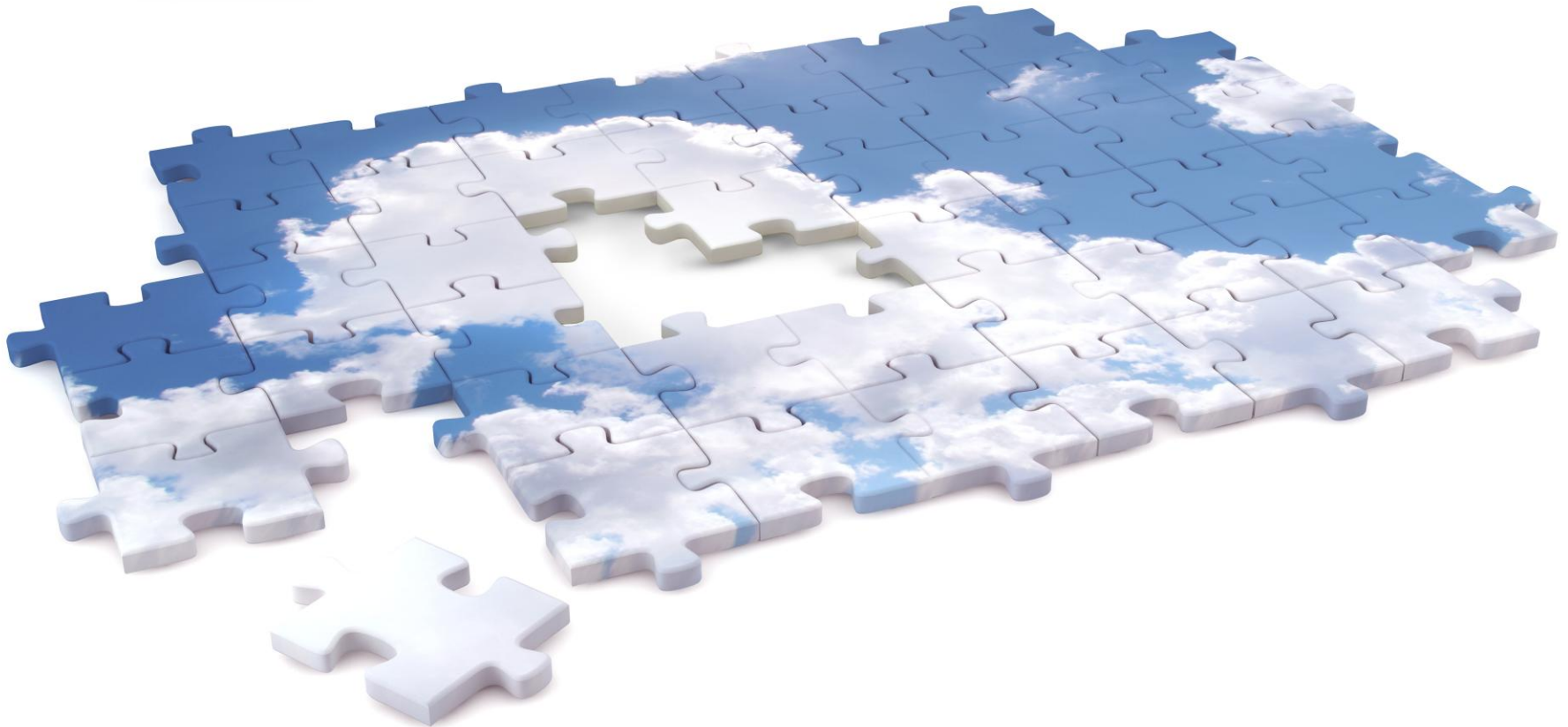
Master the art of timing



# Transitioning OCLC services

# Pioneering cloud solutions

The hype (more hype) and hope of the cloud



# The payoff for cloud pioneers

Integrate with partners, vendors and library users

Integrate into workflows

## Effectiveness

Lower IT costs

Lower service delivery costs

## Efficiency

Promise for  
my library?

OUR MOVE TO THE CLOUD

# A Global Data Network Service Migrations Infrastructure

## Cloud applications

Delivering intelligent library management workflows  
and new discovery services

**Connected to a global data network**



**Powered by global library cooperation**

Transitioning OCLC services

# ENHANCING THE HOSTED SERVICE



Lower IT costs

Lower service delivery costs

# Efficiency

Firewall hardware and software

Network configuration

MS SQL database servers

Web servers

Mail server software and servers

## Infrastructure

Service Migrations

# Two changes on the library side

IP address changing to DNS naming

Some libraries have already been contacted about this. Rest will follow at the end of March

Enable secure connection

When all databases have been migrated

Minimal, almost 0 downtime

Seamless

Database migration and network reconfiguration will be scheduled over weekends

Lower IT costs  
Lower service delivery costs

# Efficiency

Performance

Backup

Security

Monitoring

FirstSearch

Cataloging and Metadata

Resource Sharing

Service Migrations

Infrastructure



WorldCat<sup>®</sup>

# Discovery Services

John McCullough

Princess Anne 11-12

Service Migrations

Infrastructure

# Single discovery experience

FirstSearch  WorldCat<sup>®</sup> WorldCat.org Discovery Services WorldCat Local

**FirstSearch**  
**WorldCat Advanced Search**  
• Enter search terms in one or more boxes and click on Search.  
• WorldCat Hot Topics: Select a topic to search.

[Home](#) [Databases](#) [Searching](#) [Resources](#)

[Basic Search](#) [Advanced Search](#) [Expert Search](#)

[Subjects](#) [News](#) [Help](#) Current date

Search  Clear

Search in database: WorldCat  
OCLC catalog of books and other materials

Search for:  Keyword

and  Keyword

and  Keyword

Limit to:  
Year: No Limit  
Language: All  
Number of Libraries: All

Limit type to:  
match any of the following:  
 Books  
 Visual Materials  
 Computer Files  
 Internet Resources

Subtype limits:  
Any Audience  Any Content

Limit availability to:  
match any of the following:  
 Items in my library (OCLC)  
 Items in CENTRAL OHIO  
Library Code

Rank by: Number of Libraries

Search  Clear

[English](#) [Español](#) [Français](#) [عربي](#) [日本語](#)

© 1992-2012 OCLC  
Terms & Conditions

Columbus Metropolitan Library [Sign In](#)

COLUMBUS METROPOLITAN LIBRARY

**Tell Us What You Think!**

**Search Columbus Metropolitan Library and beyond.**

Language  
[Deutsch](#)  
[English](#)  
[Español](#)

Copyright © 2001-2013 OCLC.  
All rights reserved.  
[Terms of Use](#)

WorldCat  
happiness

Libraries to search: Libraries Worldwide

Worldwide

about 88,483 (.58 seconds)

Save to:  [New List]

[The conquest of happiness.](#)  
by Bertrand Russell  
Book  
Language: English  
Publisher: New York, H. Liveright, 1930.  
Libraries that own this item: [Birmingham Southern College](#)

[Editions and formats >](#)

[Stumbling on happiness](#)  
by Daniel Todd Gilbert  
Book  
Language: English  
Publisher: New York : A.A. Knopf, 2006.  
Libraries that own this item: [Birmingham Southern College](#)

[Editions and formats >](#)

[The art of happiness : a handbook for living](#)  
by Bstan-'dzin-gya-mtsho, Dalai Lama XIV, Howe, ...  
Book



Transitioning OCLC services

# SEARCHING WORLDCAT IN ILLIAD

# Today

ILLiad searches  
WorldCat using  
SRU/W

## End of CY2014

## ILLiad 8.5.x

## New WorldCat Discovery API in ILLiad



# WorldShare<sup>®</sup> Interlibrary Loan

Service Migrations

Infrastructure

Your FirstSearch 9 digit autho will not work with the new service.

You will have to go through a new, web-based process to create a username and password.

Each institution will have its own individual URL.

<http://www.oclc.org/en-US/worldshare-ill/getting-started.html>

## Introducing the OCLC Services account

OCLC is committed to providing access to all the OCLC services you are authorized to use from a single account. We have begun initiating a "single sign-in" for some OCLC services.

As other OCLC services transition into single sign-in, you may return to this page to enable access.

### I need to create an OCLC Services account

[Create account »](#)


**NOTE: You will need your 9-digit OCLC authorization number (100-xxx-xxx) and password to create a new account.**


To create an account for WorldCat Search, you will need your 9-digit FirstSearch authorization number and administrative password.

If you do not know your authorization number and password, please contact **OCLC Order Services** at [orders@oclc.org](mailto:orders@oclc.org) or 1-800-848-5878.


### I have an OCLC Services account


Please select a service to sign in to below.

 WorldShare Management Services

 WorldShare Interlibrary Loan

 WorldCat Discovery Services

 WorldShare ILL Configuration

 Policies Directory

# A popular misconception

FirstSearch Admin is going away on 19<sup>th</sup> May. No, it's not. It will remain until the rest of FirstSearch goes away!

The screenshot displays the WorldCat Services Administrative Module interface. The top navigation bar includes links for Usage Statistics, WorldCat Services, WorldCat Registry, WorldCat.org, Administrative Module (highlighted), and Policies Directory. The main header features the WorldCat Services logo and a search bar. A secondary navigation bar contains tabs for Home, Authentication/Access, Resource Sharing (selected), Linking, and Interface Display. The left sidebar has a menu with Patron ILL Settings, Staff ILL Settings (selected), and OpenURL Links. The main content area shows the path: Resource Sharing > Staff ILL Settings > Authorizations. It includes a 'Save Changes' button and a checkbox for 'Display link to WorldCat Services Administrative Module in WorldCat Resource Sharing' which is checked. Below this, the 'Staff ILL Authorizations' section shows the user is logged on as ILL authorization 100320760. There are instructions for adding and deleting FirstSearch Authorizations. A table titled 'FirstSearch Authorization List' shows one entry: 100148924. At the bottom, the 'ILL and FirstSearch Authorization Associations' table shows a link between ILL authorization 'None' and FirstSearch authorization '10000001'.

Usage Statistics   WorldCat Services   WorldCat Registry   WorldCat.org   **Administrative Module**   Policies Directory

WorldCat® Services  
ADMINISTRATIVE MODULE

Search Help ?  
Comments  
Site Map  
Print Your Settings  
Exit

Home   Authentication/Access   **Resource Sharing**   Linking   Interface Display

Patron ILL Settings  
- select an option -

Staff ILL Settings  
Authorizations

OpenURL Links

ILL Authorization: 100320760 | FirstSearch Authorization: 100148924 | Symbol: OCL

Resource Sharing > Staff ILL Settings > Authorizations

Staff View Display Settings

Save Changes

Display link to WorldCat Services Administrative Module in WorldCat Resource Sharing  On

Staff ILL Authorizations

You are logged on as ILL authorization 100320760

**Add FirstSearch Authorization:**  
Type an authorization in the box and click the Add button to add it to the list below.  
Authorization formats:  
999999999  
999-999-999

**Delete FirstSearch Authorization:**  
In the list, select an authorization that you want to delete. Then, to delete it, click the Delete button.

FirstSearch Authorization

FirstSearch Authorization List

100148924

Add

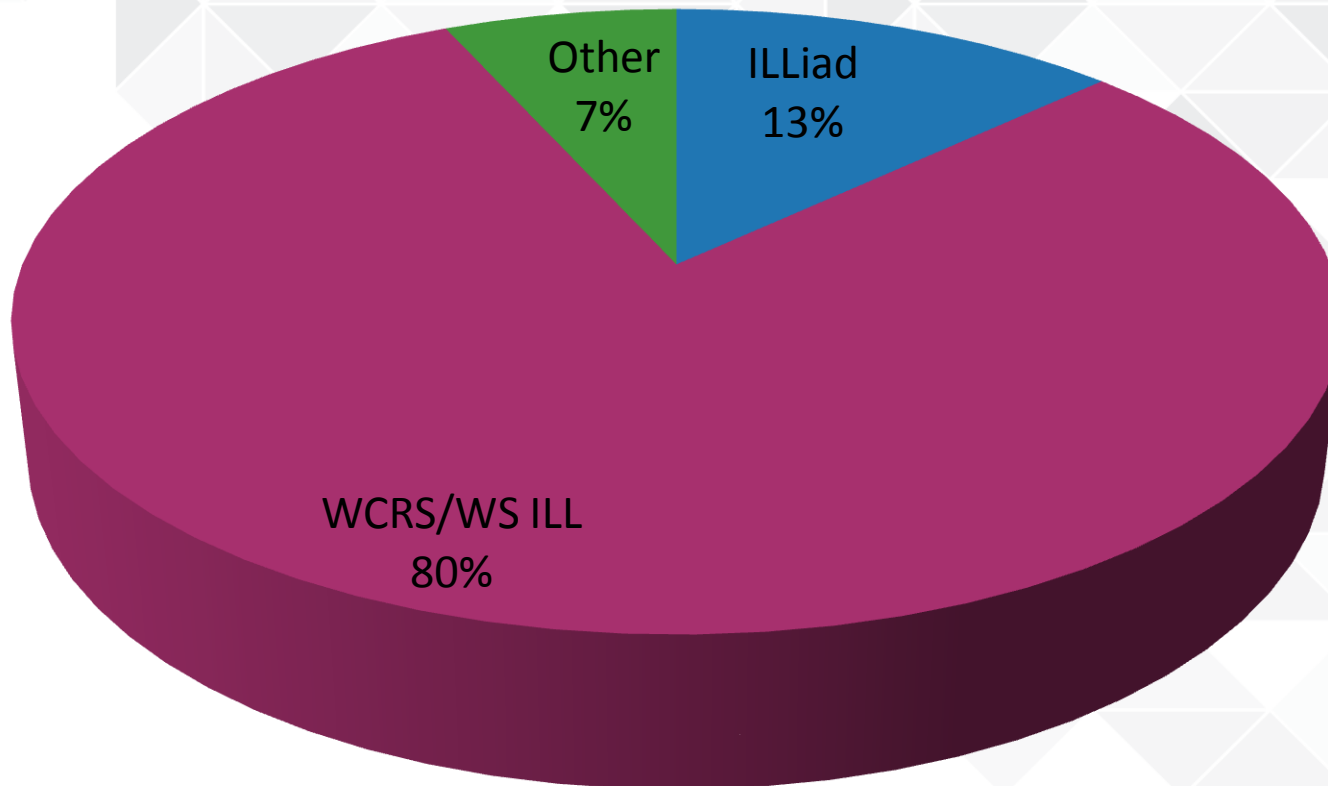
Delete

ILL and FirstSearch Authorization Associations

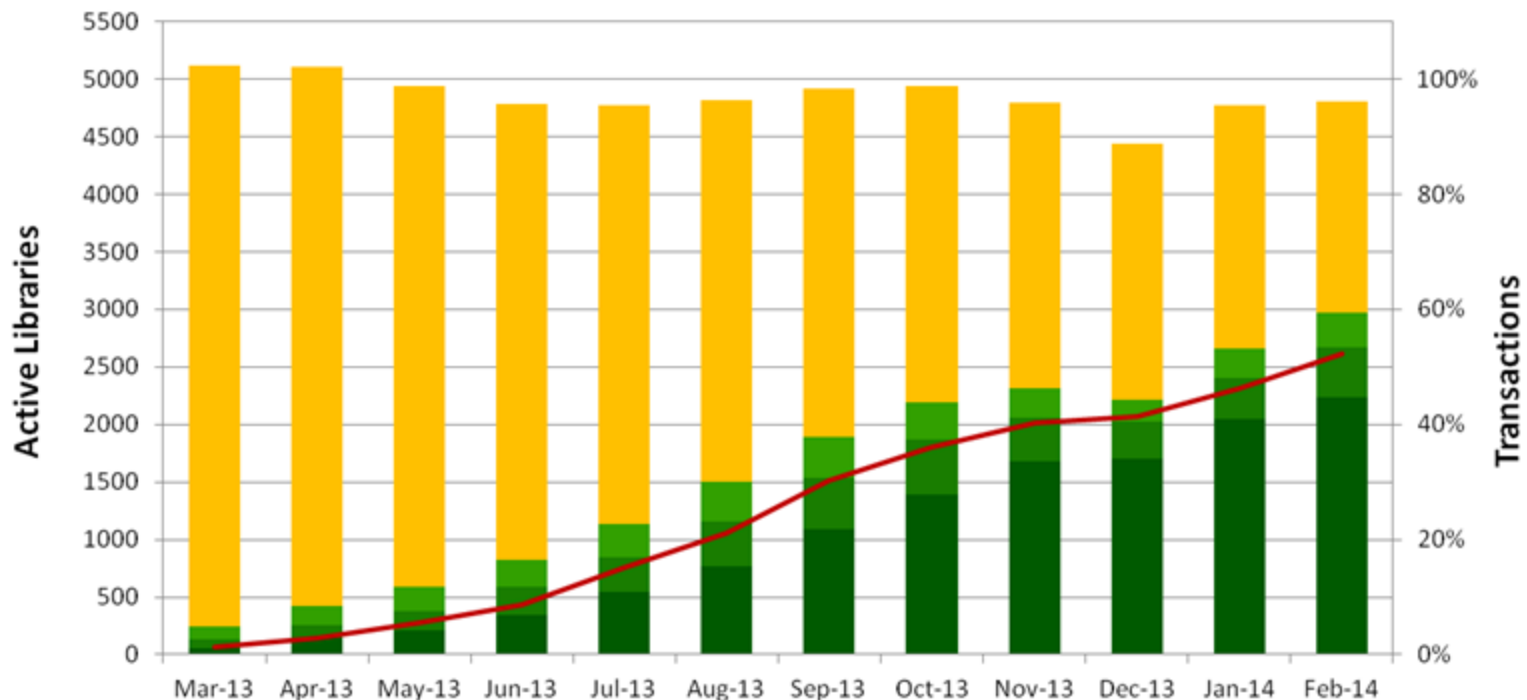
ILL Authorization	Linked FirstSearch Authorization
None	10000001



# Active user community



## WS ILL Migration Progress



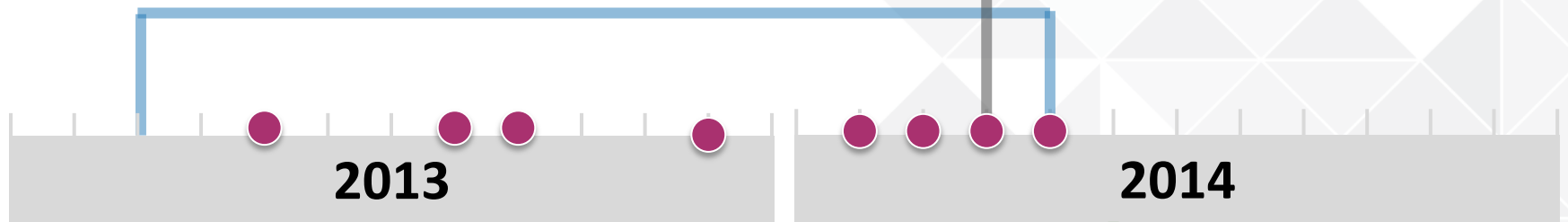
	Mar-13	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14
Not Started (0% WSILL)	4880	4685	4346	3955	3632	3323	3024	2746	2481	2225	2121	1840
Beginning (less than 20%)	106	175	210	240	291	346	360	324	252	197	254	294
Migrating (20 to 80%)	79	104	167	241	305	384	445	475	381	324	360	431
Done (more than 80%)	54	148	216	346	542	770	1089	1396	1678	1697	2042	2241
% WSILL Transactions	1%	3%	6%	9%	15%	21%	30%	36%	40%	41%	46%	52%

# Delivery timeline

**March '13-May '14:** Open migration to WorldShare Interlibrary Loan

**14<sup>th</sup> April 2014:**

End of new requests in WorldCat Resource Sharing



● **Release dates**

**19<sup>th</sup> May 2014:** End of access to WorldCat Resource Sharing

Integrate with partners, vendors and library users  
Integrate into workflows

# Effectiveness

Article Exchange  
Policies Directory  
Days to respond  
15 lenders  
CCC Get It Now with IFM  
OCLC Knowledge Base  
WorldCat Discovery  
Loan – copy – copy - loan



Transitioning OCLC services

# WORLDCAT KNOWLEDGE BASE AND ILL

[Group symbol: KBIL]

article sharing x

oclc.org/worldshare-ill/features/article-sharing.en.html

Sign In Orbitz for Bu... Master design templ... VDX-ZPORTAL Cust... WW Atlas OCLC meetings Meeting Planner - Fi... FY13 stuff Facebook Google Mail - Inbox ... FY13 Portfolio Busin...

OCLC.org Sign In Create an account

Worldwide English

OCLC The world's libraries. Connected.

Search

Support & Training Log in to Services Contact Us Librarian's Toolbox

About Membership Products & Services Research News & Events Partnerships

Home > Products and Services > WorldShare Interlibrary Loan > Features > Article sharing

Facebook Twitter Email RSS + 1

## Easy sharing of electronic resources

### Features

- Article Exchange
- Article sharing**
  - WorldCat knowledge base collections for interlibrary loan
- Automatic Deflection
- Constant Data
- Direct Request
- Global Sharing Program
- ILL fee management

OCLC Policies Directory

Use of the [WorldCat knowledge base](#) simplifies the way your library shares electronic resources such as journal articles and e-books, saving time for library staff and providing faster access to electronic resources for the people who need them.

The WorldCat knowledge base provides detailed lists of the electronic resources in your library's collections to ensure that your staff initiate copy requests only for items you do not own. In addition, a license management tool allows you to indicate which journal titles and collections you have the rights to share through interlibrary loan and instructions about how you can loan them (e.g., print and send, print and scan, etc.) This information helps your staff more efficiently process

**WorldCat knowledge base collections enabled for interlibrary loan**

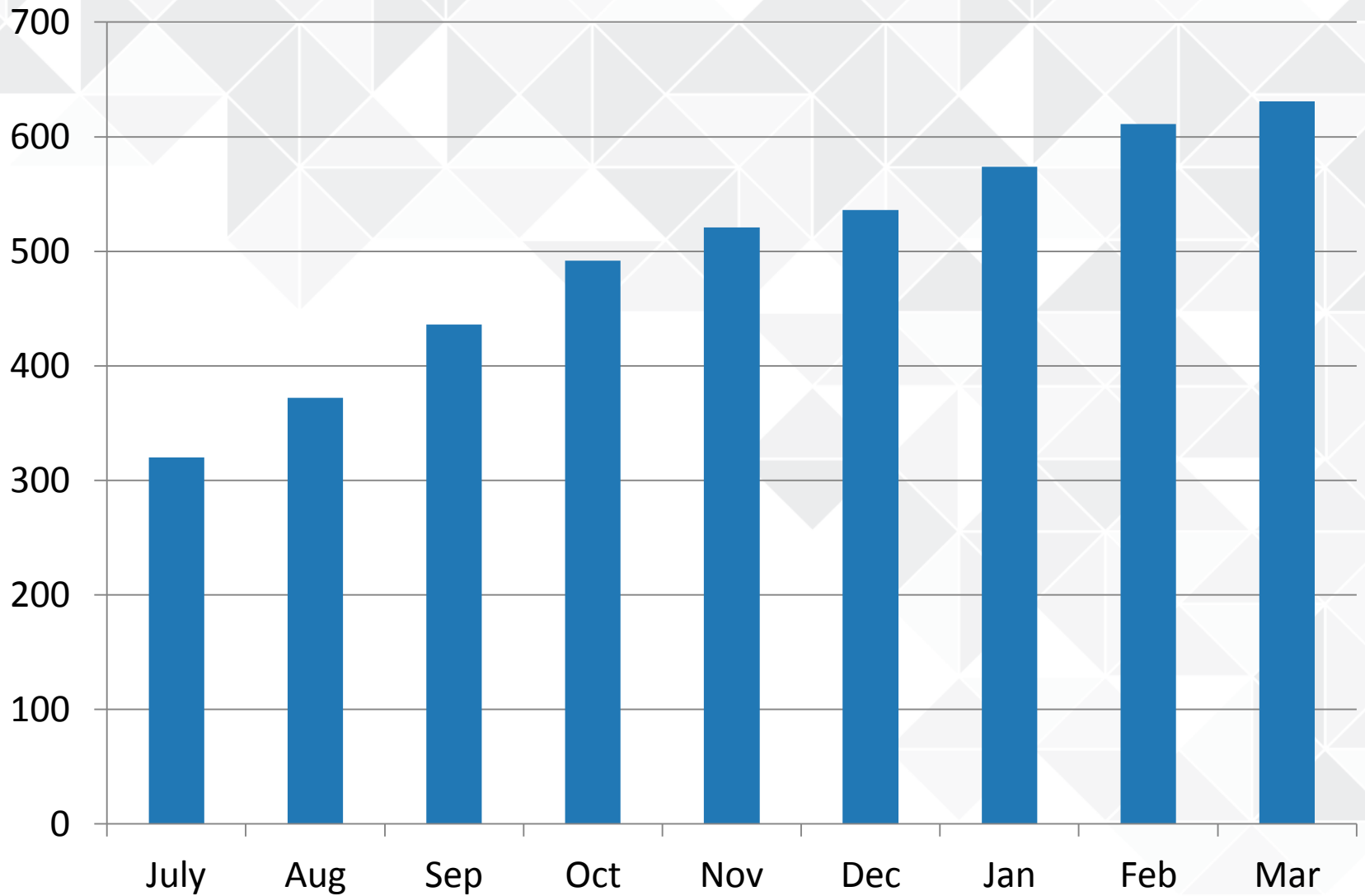
(Excel spreadsheet, 25 KB)

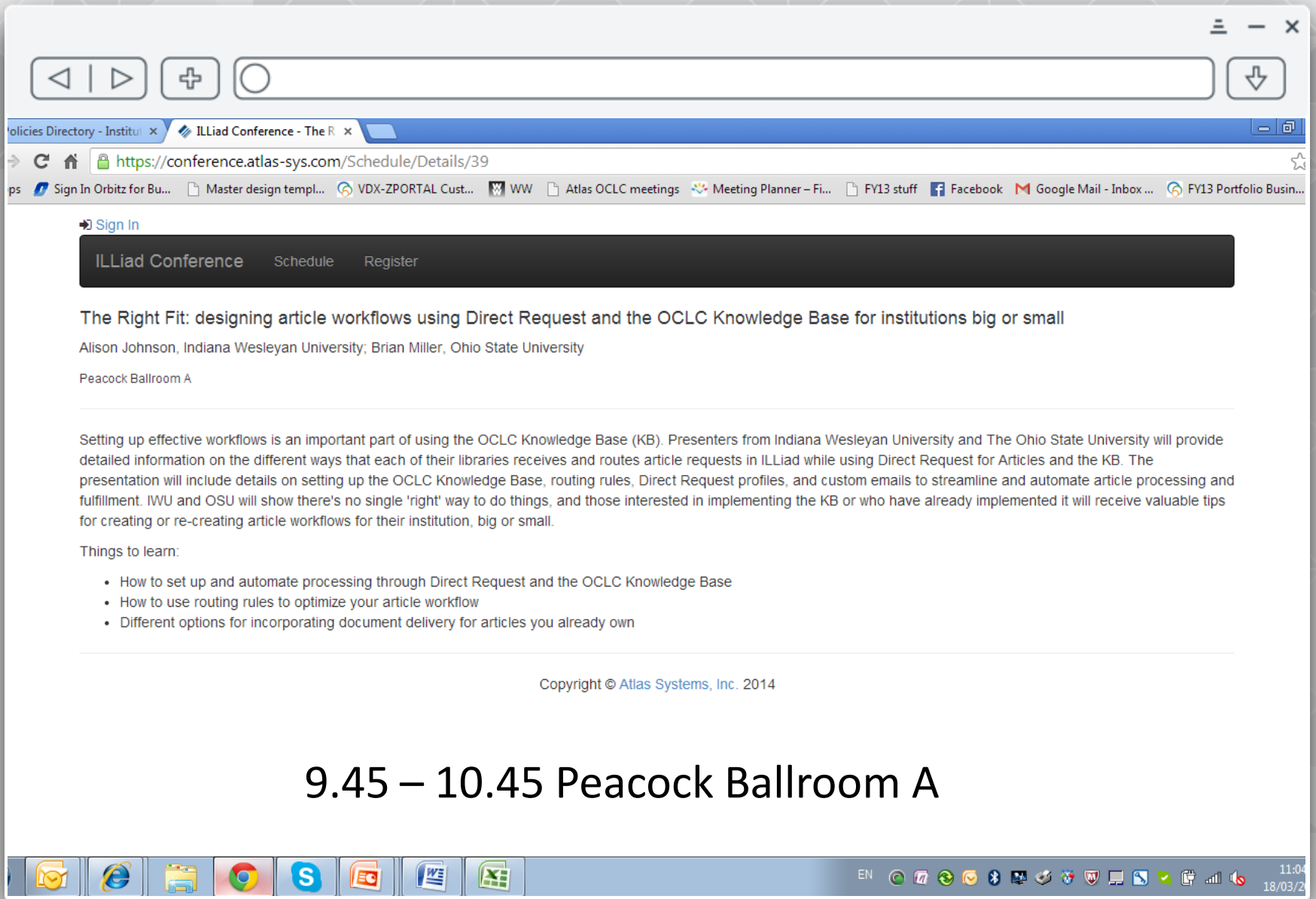
See which collections libraries are loaning

10:51 18/03/2



## FY14 - OCLC Knowledge Base Libraries





## 9.45 – 10.45 Peacock Ballroom A

Transitioning OCLC services

# FULFILLMENT SERVICES

# Germany

- Bavarian State Library GEBAY  
<https://www.oclc.org/en-US/worldshare-ill/features/gebay.html>
- TIB Hannover UB#
- Niedersächsische Staats- und  
Universitätsbibliothek Göttingen DE4FC,ZXW
- Universitätsbibliothek Johann Christian  
Senckenberg DEFRA,UF#

# Get It Now Overview

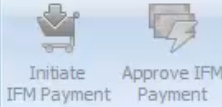
---

- Provides just-in-time fulfillment of journal content
- Augments an ILL operation
- Developed in cooperation with the California State University System and the IDS Project
- Over 9,000 journals and growing
- Adopted by over 160 campuses
- Fee per article only; no additional fees
- Mediated and unmediated versions

Borrowing Processing    Printing    Get It Now Citation



Back    Forward    Stop    Refresh



Initiate IFM Payment    Approve IFM Payment

Browser

Get It Now Search

Detail    History    OCLC    Z39.50    PubMed/Docline    Get It Now Search

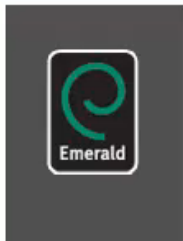
## IFM Billing

IFM Status    Order Completed

IFM Charges    \$24.00

IFM payment is confirmed. Your Get It Now article request is being processed and will be fulfilled shortly.

## Copyright Clearance Center - Get It Now

**Title:**    Web accessible databases for electronic resource collections: a case study and its implications**Author:**    Cohen, Calsada**Publication:**    The Electronic Library**Publisher:**    Emerald Group Publishing Limited**Date:**    2003

Copyright © Emerald (MCB UP )

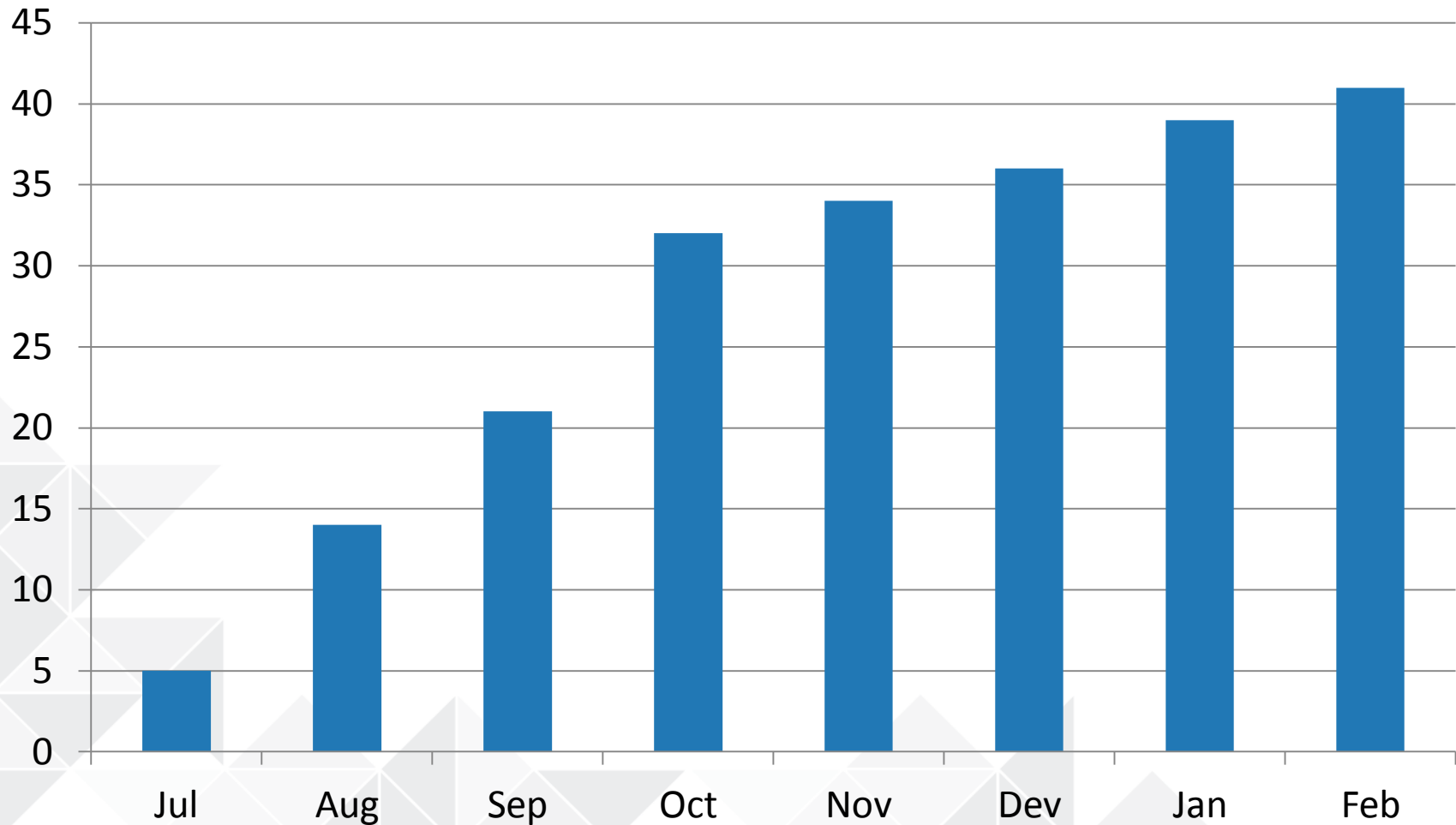
**Thank you. Your request has been submitted.**

Please be patient while we fulfill your request which may take up to 8 hours. Normal delivery time is within 2 hours. You will receive an email with a link to the article below or as an attached PDF.

Please ensure you can accept email's from "copyright.com".

Order Number	500726361/89737
Order Date	Mar 12, 2013
Publisher	Emerald Group Publishing Limited
Publication	The Electronic Library

# CCC Get It Now IFM users







# REPRINTS DESK

The Content Workflow Company

ILLiad add on  
(No integration with IFM)

BRITISH  
LIBRARY

Tightly integrate OCLC ILL services with  
the British Library's Document Supply  
Service

ILLiad add on

Pay with IFM

Pilot in Summer 2014

Differential prices for those with British  
Library Accounts

Transitioning OCLC services

# INTERLIBRARY LOAN FEE MANAGEMENT

Summer 2015

IFM payment triggered on Shipped

(Currently on Received)

Refund workflow

In-country IFM

And finally.....

OCLC sells IFLA vouchers

<https://www.oclc.org/en-US/worldshare-ill/features/ifla-vouchers.html>

Which WorldCat libraries would you like to see as lenders?



Katie Birch

Director – Delivery Services

[Birchk@oclc.org](mailto:Birchk@oclc.org)

Explore. Share. Magnify.

