



RUTGERS
University Libraries

*The place to go, when
you need to know!*

Sow the Wind, Reap the
Whirlwind: Integrating
Health Science Libraries into
ILLiad and Interlibrary Loan
Services

History of University of Medicine and Dentistry New Jersey (UMDNJ) and Robert Wood Johnson Medical School (RWJMS)

-UMDNJ founded 1954

-RWJMS founded 1962

-UMDNJ & RWJMS consolidated 1970,
renamed 1981

-Rutgers School of Biomedical & Health
Sciences formed 2013

“I can tell you that Rutgers is ready to deliver.” – President Robert Barchi



“Interlibrary Loan Services will continue to be served by operations based on specific campuses and expand the wealth of resources available across the entire university library system.”

George F. Smith Library



Robert Wood Johnson Library



You Say You Want a Revolution

- Top Down



- Bottom Up

Information Sharing

- Need to Know
- Compartmentalize?
- Silos
- Them Against Us
- Flattening the Hierarchy?

Phase I: Illiad and JerseyCat Lending



The screenshot shows the East Brunswick Public Library website. The header includes the library name, navigation links for 'Kids' Catalog', 'Help', and 'Language: English', and search options for 'Advanced Search' and 'Quick Search...'. A blue arrow points to the 'Advanced Search' button. The main content area features a 'Welcome to' message, the 'JerseyCat' logo (a stylized black and white cat), and a search instruction: 'To Search JerseyCat Please enter your search term in the Quick Search box or click on Advanced Search to choose the catalogs you would like to search.' On the left, there is a 'Log in' section with a username field containing 'jmulvaney@ebpl.org' and a red error message 'Error: Invalid Username'. On the right, there are sections for 'Upcoming Events' (a calendar for November 2008) and 'Online News' (news from NJ Libraries).

Phase II: Document Delivery

Main - ILLiad Client 8.4.3.0

Home Borrowing Document Delivery Lending System

Number ALL
User Information ALL
Citation Information ALL

Search Requests

Username
Name
ID

Search Users

Symbol
Name
Address

Search Addresses

Main

Borrowing Document Delivery Lending

Requests (98912 items)

- Awaiting Alex Doc Del Processing 14
- Awaiting ALCHL Doc Del Processing 1
- Awaiting Annex Doc Del Processing 1
- Awaiting ART Doc Del Processing 1
- Awaiting Dana Doc Del Processing 6
- Awaiting LSM Doc Del Processing 20
- Awaiting MATH Doc Del Processing 1
- Awaiting SMITH Doc Del Processing 5
- Awaiting PHYS Doc Del Processing 1
- Awaiting RWJ Doc Del Processing 1
- Awaiting Doc Del Scanning 1
- Cancelled by Customer 339
- Cancelled by ILL Staff 3066
- Delivered to Web 717
- In DD Stacks Searching 37
- Request Finished 94701

98912

Barometer

Category	Count
Borrowing	7824
Document Delivery	1145
Lending	120

System

Alert	B	D	L
Connection Manager	15833	1	3
Odyssey Manager	160	741	0
Outgoing E-Mail	262	189	0
Flagged Requests	489	0	0
Users To Clear	7	0	0

16751 931 3

jennyh10/RULILL

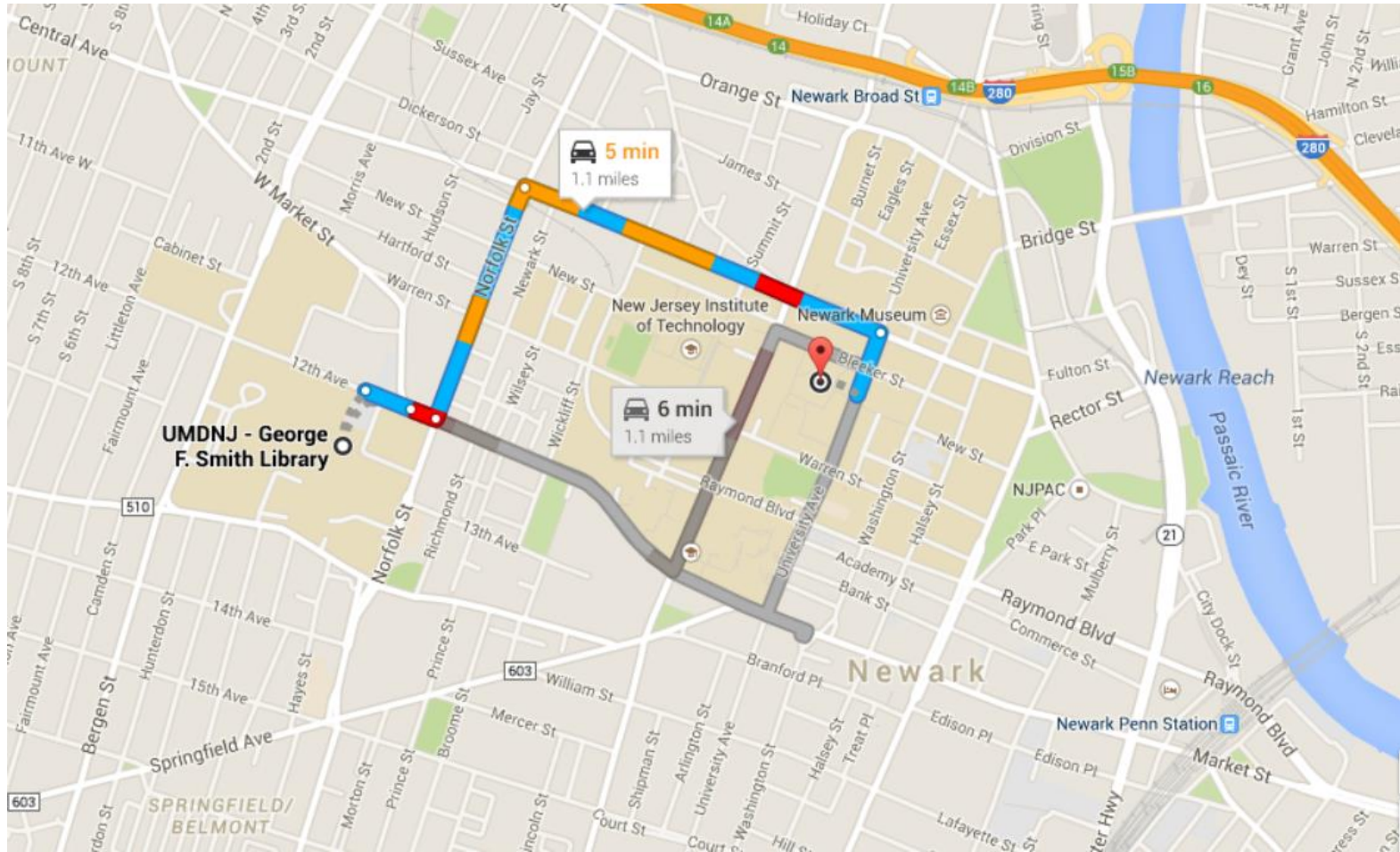
PHASE III

- **♣ E-ZBorrow**
- E-ZBorrow Service has been the keystone service of the PALCI Consortium for 15 years. It is an expedited interlibrary loan service that allows students, faculty, and staff at the participating institutions to discover and borrow books and other library materials from 50 college and university member libraries in Pennsylvania, New Jersey, and West Virginia.

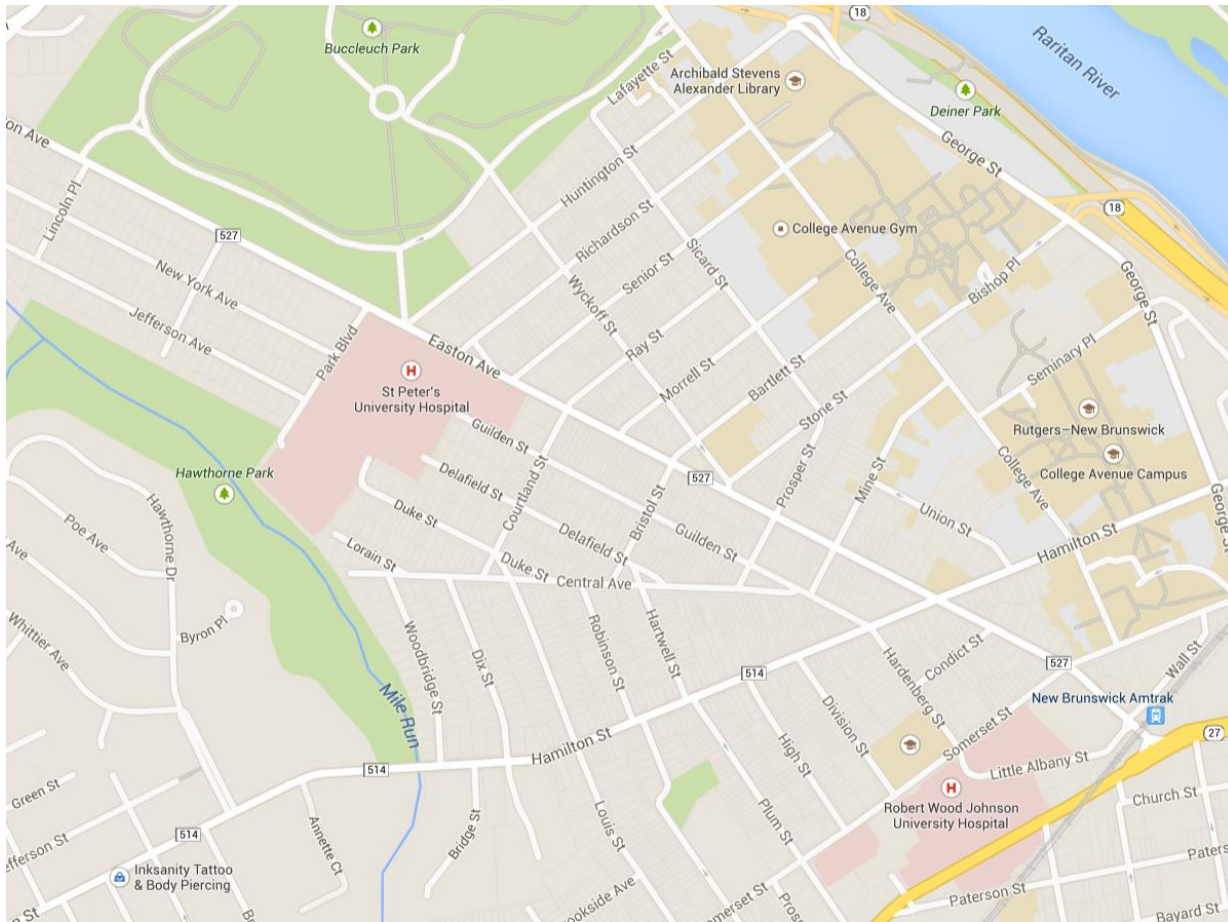
10 DAYS IN TRANSIT, NEW BRUNSWICK TO NEWARK?

- RUL Transit List Produced Wednesday, April 23, 2014 at 5:05 AM
- CREATING NEW FAMILIES : THERAPEUTIC APPROACHES TO FOSTERING SMITH ALEXANDER 4/14/2014,12:17 HOLD
- ILLSPECIAL SMITH SWIETEK copy:1
39030041414873 Braille for the sighted /
2 WEEK LOAN, NO RENEWAL
SMITH ALEXANDER 4/16/2014,15:01 HOLD

A Bridge Too Far?



A Walk In The Sun







Libraries Mail - The Envy of the University

Serving 11 different libraries, four times a day, 7 am – 7 pm

Awaiting Smith/RWJ Processing

- Awaiting [library name] Doc Del Processing
- **Or**
- Awaiting Copyright Clearance
- Cancel, direct patron to e-journal
- **Or**
- Request Article via DOCLINE
- **Or**
- Awaiting Request Processing

Integrating DOCLINE into ILLiad

- Borrowing – Dividing the spoils
- Lending – Separating the requests by library
- CONTU Guidelines and the 5 in 5 rule (i.e. 5 articles published within the past 5 years from the same journal)
- <https://prometheus.atlas-sys.com/display/illiad/Editing+the+Copyright+List+on+the+Copyright+Clearance+Form>

Loansome Doc



Loansome Doc Patrons and Their Requests

- Loansome Doc patrons are considered affiliated patrons
- Loansome Doc requests count against CONTU guidelines
- Revising the Terms of Service
- Filling LD requests locally or at a branch

Q&A/Discussion