ILLiad 8: Tools for Acquisitions and Collection Development

ILLiad Training Session
Atlas Training and Library Solutions

Session Outline

ILLiad Workflows for Acquisitions and ILL Integration

- Create Purchase Request Web Form
- Develop an Acquisitions Workflow
  - Custom Queues
  - Routing rule for possible purchase
  - Email Routing

Additional Tools

- AddOns
  - Amazon Search and Price Importer
  - GOBI
- WorldCat Direct and OCLC Book Suppliers (for Purchase)
- Custom Searches and WebReports
- Getting It System Toolkit--GIST

Resources

Match Strings for Routing Rules
To route web form requests
t.WebRequestForm = 'GenericRequestPurchase'

For items published in the last 2 years
t.LoanDate > convert(varchar(4),(datepart(year, getdate()) - 2))

Atlas Documentation
Creating a new web page
https://prometheus.atlas-sys.com/display/illiad8/Adding+New+Web+Pages
Customizing Email Templates
https://prometheus.atlas-sys.com/display/illiad8/Customizing+Emails
Add-Ons Space
https://prometheus.atlas-sys.com/display/ILLiadAddons/ILLiad+Addons

OCLC Purchase Options
http://www.oclc.org/resourcesharing/features/worldcatdirect/default.htm
http://library.alibris.com/ill-program

IDS Project
Sample workflows and suggestions for implementing a plan to purchase rather than borrow items
http://toolkit.idsproject.org/doku.php?id=borrowing:purchasingworkflow
Getting It System Toolkit--GIST
http://gettingitsystemtoolkit.wordpress.com/

Session Details—Tools for Acquisitions and Collection Development

Purchase Request Web Form with Routing Rule

1. Create a new web form for purchase requests
2. Create a custom queue for receiving requests from web form
3. Create routing rule for new form type

I. Create the New Request Form (and the corresponding Edit Request Form)

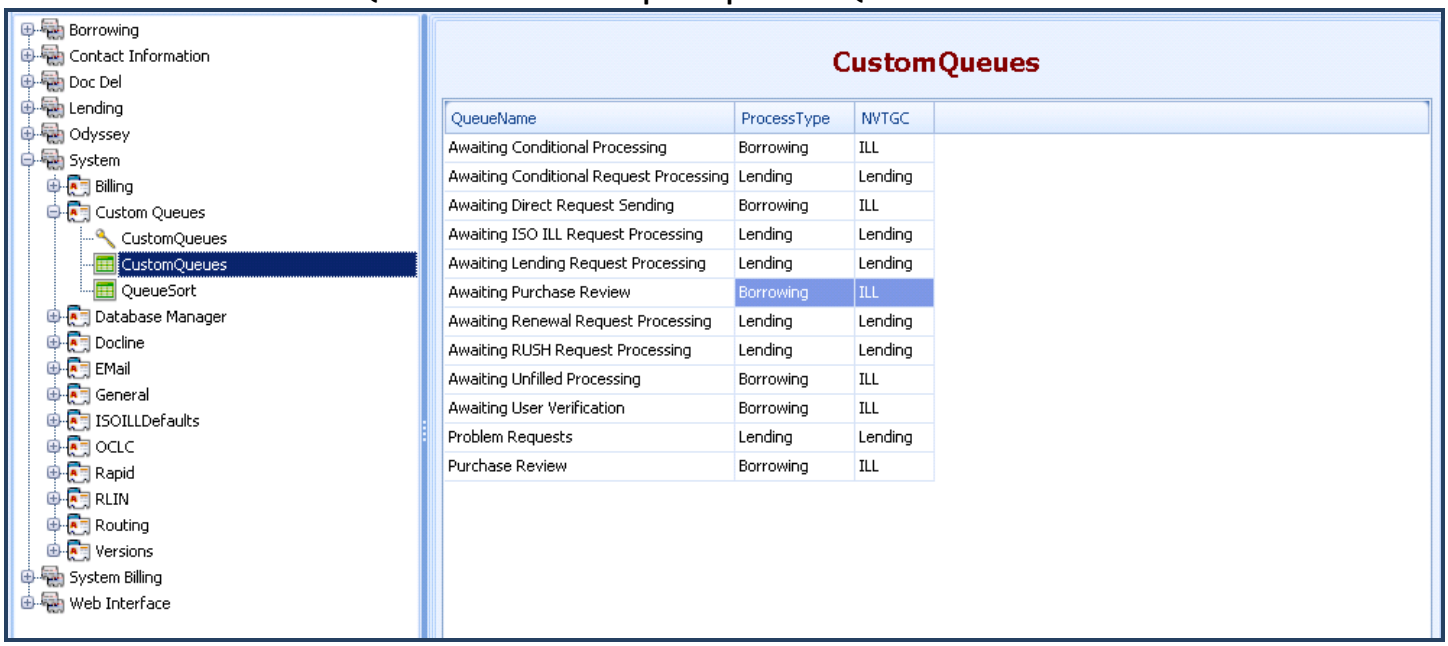
- Recommended Method: Edit an Existing Web Request Form
- Save As <new filename>
  (Example: **GenericRequestPurchase.html**)
- Edit to suit
  - See HTML section of handout for details
- Repeat with the Edit Request Form
  (Example: **EditGenericRequestPurchase.html**)
- Add/Modify Descriptive Text for Display
  - <title>
  - Initial Page Heading
- Add/Modify the Identifier Code
  - <input type="hidden" name="ILLiadForm" value="**GenericRequestPurchase**">
  - <input type="hidden“ name="RequestType" value="**Loan**">
  - <input type="hidden“ name="DocumentType" value="**Purchase**">
- Add Labels
- Edit the Include Menu file to add form to left hand menu
  - <a href="<#ACTION action="10" form="20" value="**GenericRequestPurchase**">">Request for Purchase
- Set any WebValidation

Note: The filenames assigned to the new request forms **MUST** start with “GenericRequest”and “Edit GenericRequest”.

II. Create a custom queue for receiving requests from web form

- Allows for separate workflow outside of ILL
- Customization Manager→ System →Custom Queues
  - CustomQueue Key—set to “Yes”
  - CustomQueues Table—add new
  - Example
    - QueueName = Awaiting Purchase Review
    - ProcessType = Borrowing
    - NVTGC = ILL

Screen Shot of CustomQueues Table with Sample Acquisitions Queue

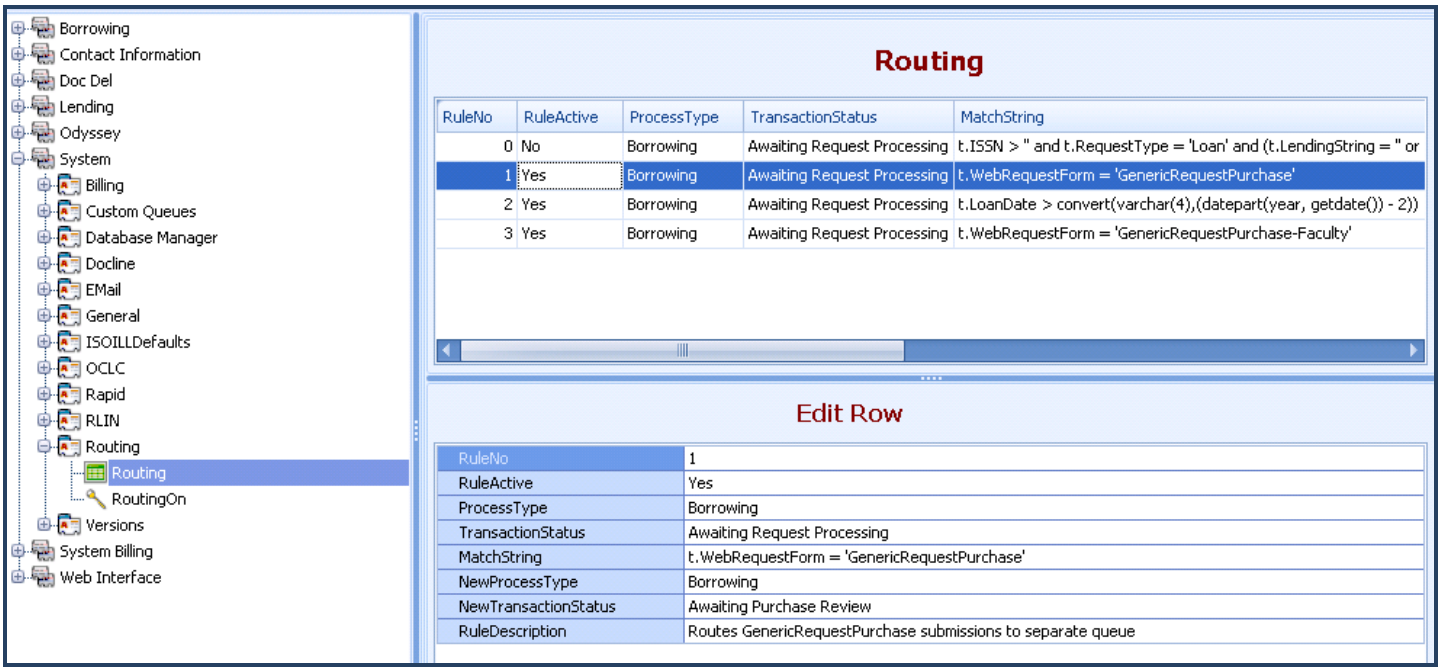


III. Create routing rule for new form type

- Separates incoming purchase requests from ILL requests
- Enable Routing
  - Customization Manager→ System → RoutingOn—key set to "Yes"
- Create Rule in Routing Table
  - Customization Manager→ System→Routing
  - RuleNo
    - Unique rule number that you assign to each of the rule
    - First rule that applies to a given transaction based on the rule definition will be applied to the transaction
    - If in doubt, set this to the next available number in the table
  - RuleActive
    - Set to Yes or No, activate or deactivate
    - rule with a RuleActive value of No will be ignored by the system
    - You can use this, to create new rules in the table without having to apply them immediately or easily deactivate if it goes awry.
    - In our case, this value will be set to **Yes**.
  - ProcessType
    - Specifies the ProcessType (Borrowing, Lending or Doc Del) to which the rule applies
    - A transaction must have a matching ProcessType value before the rule will processing it.
    - In our case, this value will be set to **Borrowing**.
  - TransactionStatus
    - Specifies the TransactionStatus to which the rule applies
    - A transaction must have a matching TransactionStatus value before the rule will process it.
    - May be any legitimate ILLiad status, including any existing Custom Queues.
    - In our case, this value will be
      - Awaiting Request Processing (Loans)

        - or MAYBE Awaiting Copyright Clearance for Article/Journal items, depending on how the RequestType value is being assigned.
- ("The Dreaded") MatchString
    - Partial SQL Query that is specified in the Routing Rule definition
    - Identifies and targets the specific ILLiad transactions that are to be routed to other ILLiad statuses if certain conditions are met
    - ILLiad runs an initial query to which the match string is added
        - Select * from Transactions t, Users u where t.Username = u.Username and t.TransactionNumber = (X) and (MatchString)
    - The MatchString should reference ONLY the Users (u.), Transactions (t.), and LenderAddresses (l.) tables unless a compound routing rule is being used.
    - See ILLiadDatabaseDiagram.pdf handout
    - If at all possible, the MatchString value should be specific enough so that only ONE rule applies to any given transaction.
    - In our case, the MatchString value will look something like this **t.WebRequestForm = 'GenericRequestPurchase'**
    - This query, plus the other values in the rule definition, identify and process the targeted transactions
    - Full query
        - Select * from Transactions t, Users u where t.Username = u.Username and t.TransactionNumber = (X) and t.WebRequestForm = 'GenericRequestPurchase'
- NewProcessType
    - Specifies the new process type assigned to the transaction when the rule is applied
    - Does not usually need to change, and in our case, it should remain set to **Borrowing**.
    - Note: It is possible to route transactions back and forth between Borrowing and Doc Del. *Lending transactions cannot change RequestType*.
- NewTransactionStatus
    - Specifies the new Transaction Status to which the transaction will be routed when the rule is applied
    - May be any legitimate ILLiad status, including any existing Custom Queues
    - In our case, this value will be the queue name for the purchase review process: **Awaiting Purchase Review**
- RuleDescription
    - Simply a description of what the rule is intended to do
    - Not in required for the rule to work
    - May be helpful after the fact to aid yourself or others in determining what the rule was intended to do
    - In our case, value will be
        - **Routes GenericRequestPurchase submissions to separate queue.**

Screen Shot of Routing Rule Table with New RR for Request Purchase Form



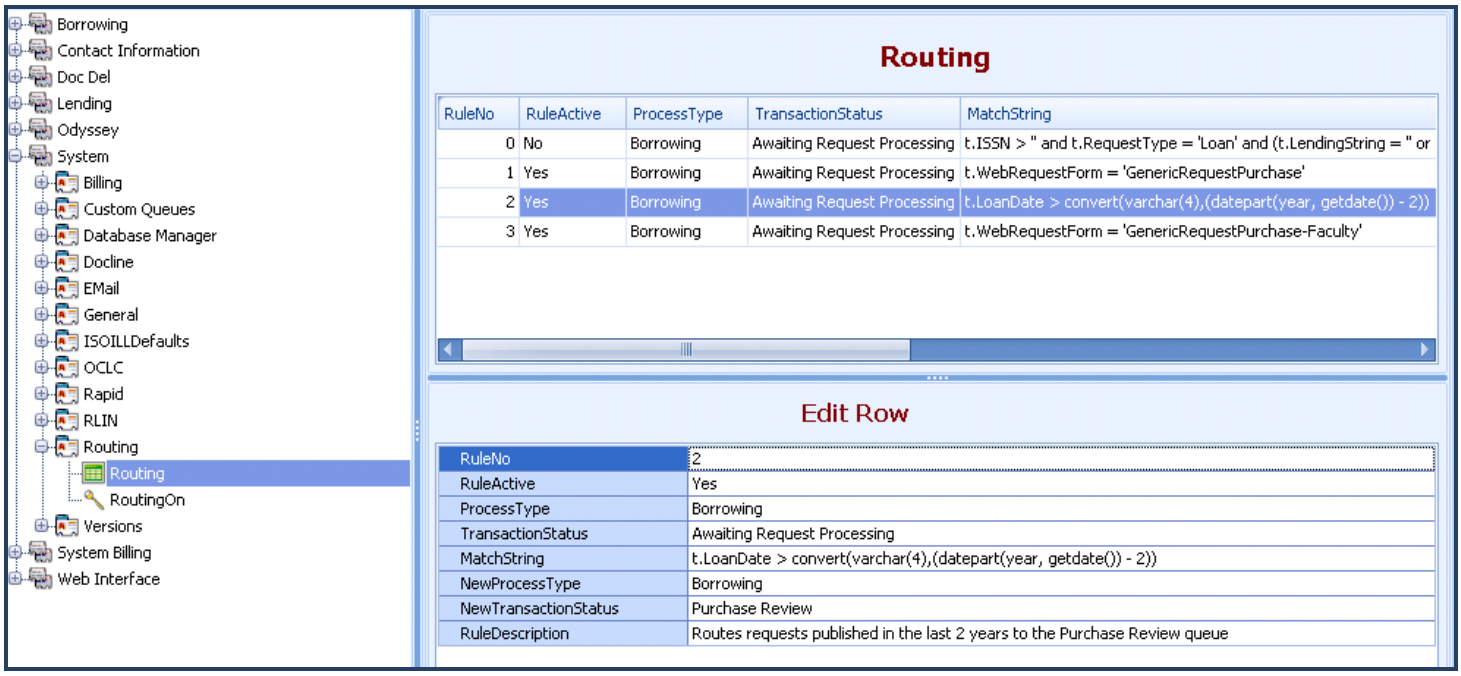
Automatic Review Routing Rule

- Rule to automatically route ILL requests to queue for purchase review
- **Example** = Loan Requests for items less than two (2) years old routed to new queue
- Similar to process above
- RuleNo value = next available number in the table.
- RuleActive value = **Yes**
- ProcessType value = **Borrowing**
- TransactionStatus value = **Awaiting Request Processing**
- MatchString value needs to target the following transactions
    - Loans
    - Publication Dates less than 2 years old
    - Match String

      t.LoanDate > convert(varchar(4),(datepart(year, getdate()) - 2))

    - The **t.LoanDate** targets Loans specifically.
    - The rest gets the current date and time, selects just the Year part of it, subtracts 2, and then converts it into a four character Varchar value.
    - The **>** operator then requires that the **LoanDate** value be larger than that **Current Year – 2** value
- NewProcessType value = **Borrowing**
- NewProcessType value = **Borrowing**
- NewTransactionStatus = **Purchase Review**
- RuleDescription = **Routes requests published in the last 2 years to the Purchase Review queue**

Routing Rule Table with New RR for Auto-Review of ILL Requests Less than 2 Years Old



Note: The LoanDate field in the Transactions table is a Varchar data field (any characters) rather than a Datetime field (Date specific data). This value will be whatever was entered by the customer. It may contain text in addition to, or in place of, the actual Year value. This makes date comparisons via query difficult. This could be partially compensated for by using the WebValidation table to "force" a specific data format (Ex. "2009"). The regular expression for this would be: ^\d{4}$ (requiring 4 digits). See the documentation for information on setting up WebValidation.

https://prometheus.atlas-sys.com/display/ILLiad/Customizing+the+Web+Interface#CustomizingtheWebInterface-FieldValidation

Email Routing

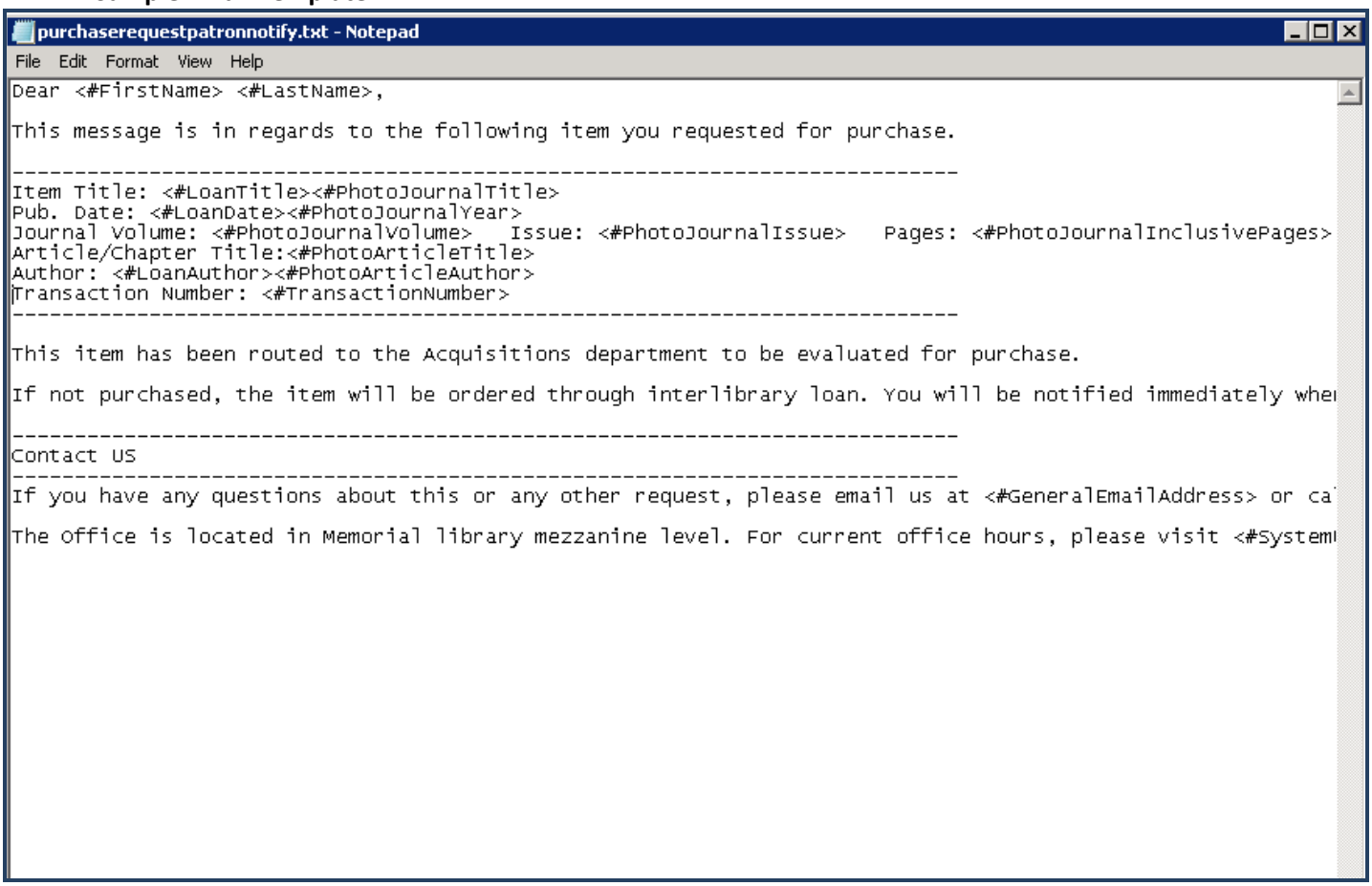
- Process to Create Custom Emails, for any number of purposes, accessible from the Email menu in the ILLiad Client
- Allows you to set up emails to "constant" email addresses (colldev@institution.lib.edu) as well as to the customer associated with a transaction (a transaction-specific variable).
- Update status simultaneously
- Set Up Steps
    - Create the Email Template(s)
    - Set it up in the EmailRouting table via the Customization Manager

Create the Email Template

- Locate email files
  - Most likely c://illiad/Email
- Start with an Existing Template
- Save it with the new file name(s)
  - As with all other email templates, the system will look for this template wherever the EMailLocation key in the Customization Manager specifies
  - Modify it as needed
    - Draft text and include tags to pull data from the request or other tables
    - Example tag: <#TransactionNumber> or <#LoanTitle>
  - For common field names
    - See ILLiad Database table
    - Use Custom Search feature and display field list
    - View other Email templates

https://prometheus.atlas-sys.com/display/ILLiad/Customizing+Emails#CustomizingEmails-BorrowingEMails

Sample Email Template



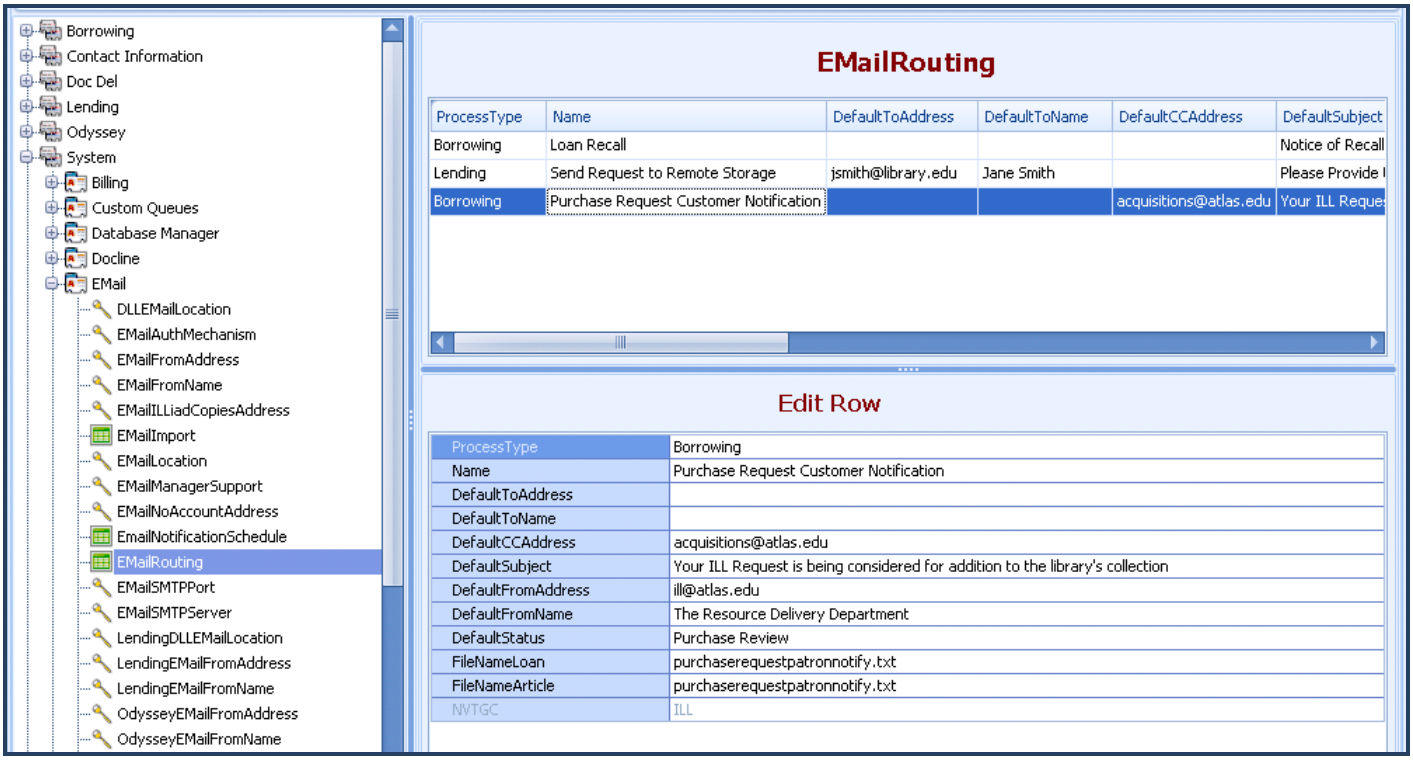
Set Up Email Routing Rule in Customization Manager

- Email Routing Table
    - Customization Manager →System → Email →EmailRouting
    - Table Values
        - Process Type
        - Name
        - DefaultToAddress
        - DefaultToName
        - DefaultCCAddress
        - Default Subject
        - DefaultFromAddress
        - DefaultFromName
        - FileNameLoan
        - FileNameArticle
        - NVTGC
- **Process Type**
    - This specifies what "module" is to be affected by the entry.
    - This will always be one of the following values:
        - Borrowing
        - Doc Del
        - Lending
    - For our purposes, we will be using **Borrowing**.
- **Name**
    - This names the email option.
    - This is the value that will be displayed in the Email dropdown menu to be selected.
    - In our case, this will be "**Purchase Request Customer Notification**".
- **DefaultToAddress**
    - This specifies where the email will be sent.
    - If you leave this blank, the email will go to the customer who placed the request for a given transaction.
    - If you specify an address here, the email will always go to that address.
    - Example: Send to Acquisitions Staff email address **colldev@institution.lib.edu**
- **DefaultToName**
    - This allows you to specify the email greeting as a variable if you wish.
    - As my template isn't using this, I'm leaving this **blank**.
- **DefaultCCAddress**
    - This allows you to copy a second email address on the sent emails if you wish.
    - In this example it is set to copy the acquisitions staff email: **acquisitions@atlas-sys.com**.
- **DefaultSubject**
    - This specifies the subject line of the email.
    - For this example, I'm using **Your ILL Request is being considered for addition to the library's collection.**
- **DefaultFromAddress**
    - This specifies the address from which the email will originate.
- **DefaultFromName**
    - This specifies the From Name value of the email.
    - This example uses **The Resource Delivery Department**
- **DefaultStatus**
    - This tells the system what to do with the transaction after the email is sent.

- If left blank, the transaction will not change status.
- If specified, the status of the transaction will change to the specified value.
- In this example, the status will be changed to **Purchase Review**.

- **FileNameLoan**
  - Specifies the filename of the email template that will be used by this option if the transaction is a Loan.
  - The same template may be used by multiple rules.
  - In this example, the template to be used is **patronrequestnotify.txt**.
  - As with all other email templates, the system will look for this template wherever the EMailLocation key specifies.
- **FileNameArticle**
  - Specifies the filename of the email template that will be used by this option if the transaction is an Article.
  - If there is a reason to make this template different, you may do so
  - **NVTGC**
  - Short version is . . .
  - For Single-Site ILLiad systems, use **ILL**
  - For Multi-Site ILLiad systems, use your site's **site code**.
- Example from the IDS Workflow Toolkit
- http://toolkit.idsproject.org/doku.php?id=borrowing:emailrouting#purchase_request

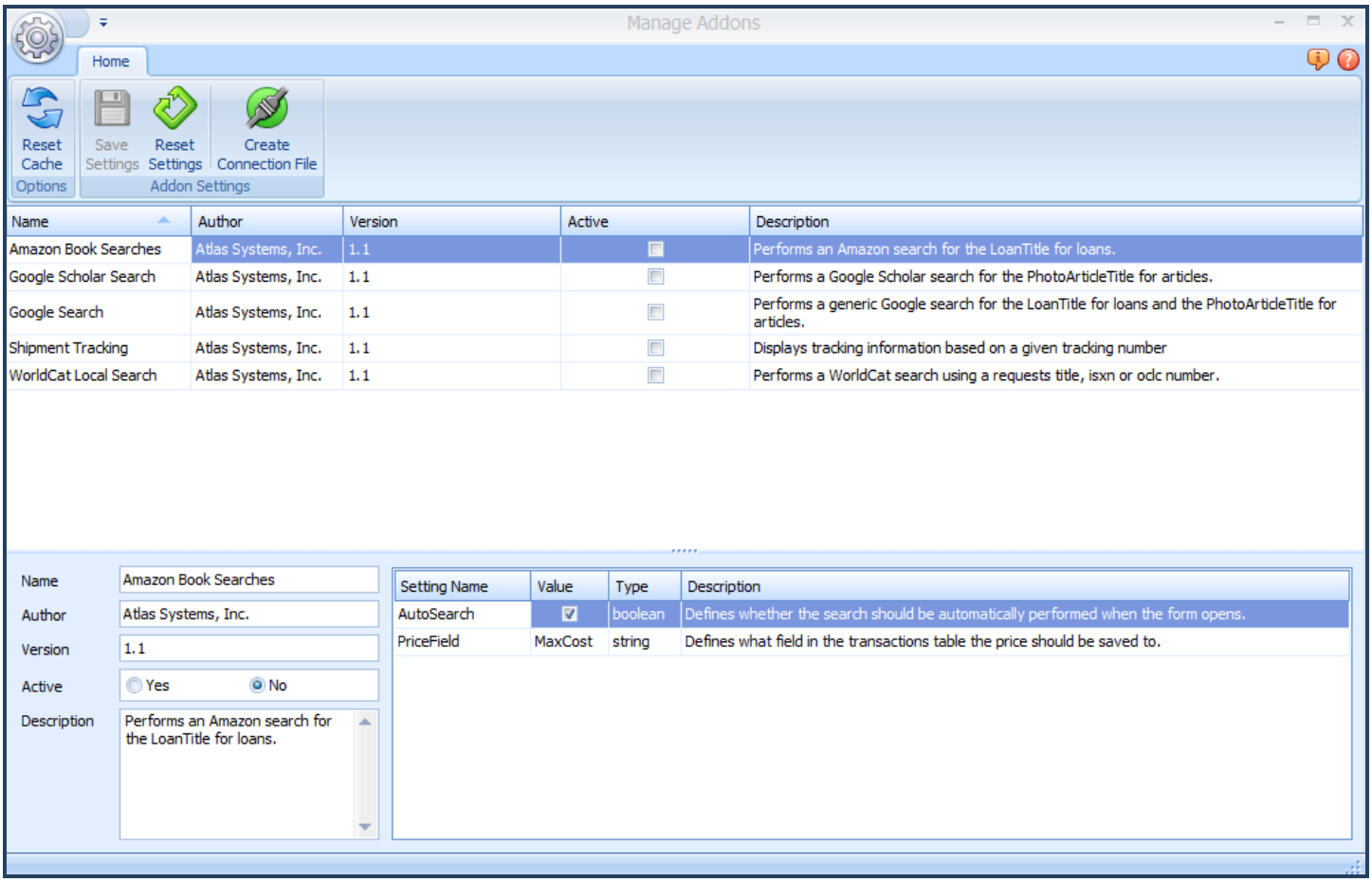
Email Routing in Customization Manager



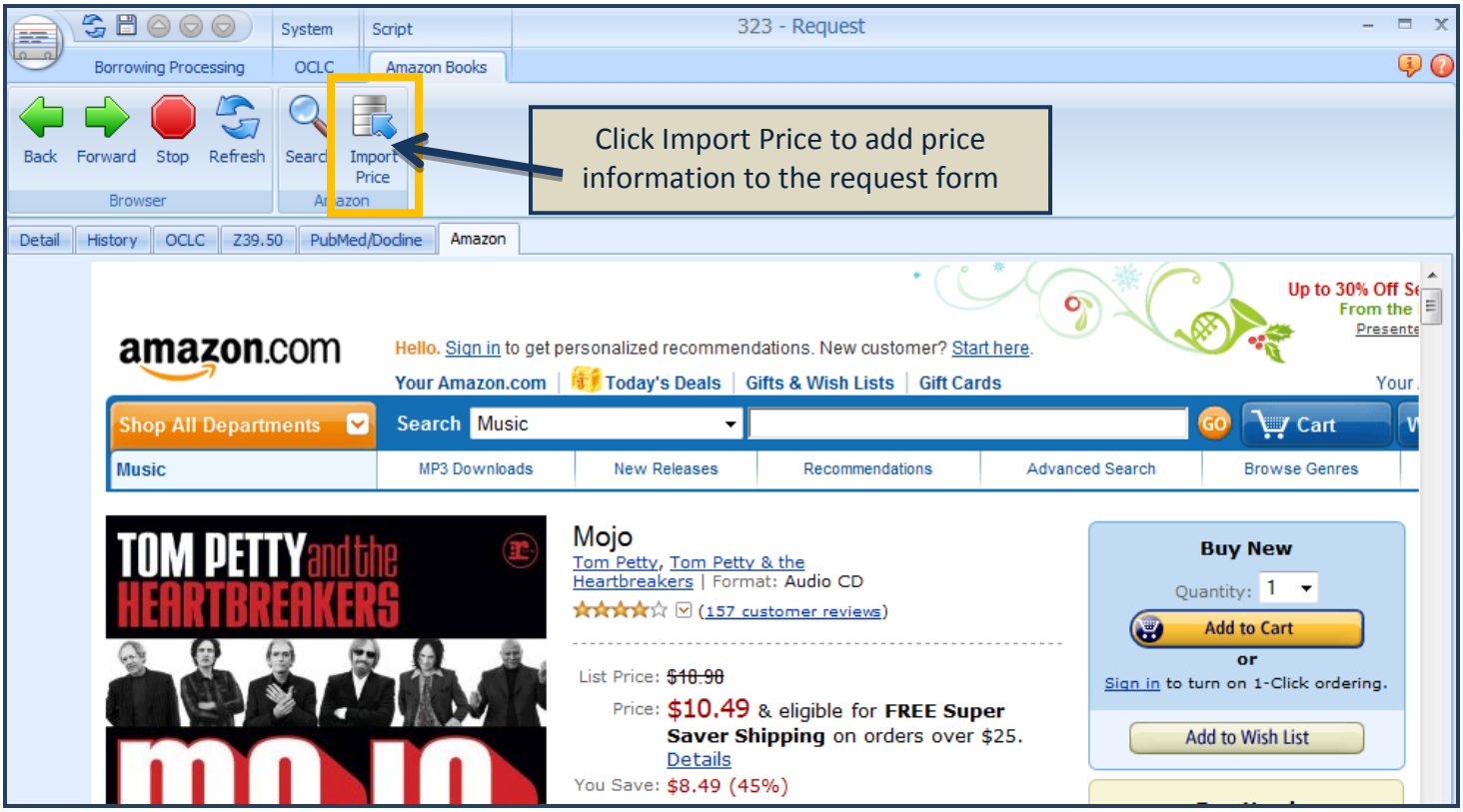
Addons

- Widget-type tools installed in Client
- Make sure permissions to manage Addons are set in Staff Manager
- See available options in documenation
  - ILLiad 8 Home Page→ Addon Space from Quick link box
- For those not pre-installed
  - Download file and unzip it into the c:\illiad8\addons folder
  - Folder structure in the zip file needs to be intact.
- Enable and configure in the Client
  - System Ribbon→ Manage Addons Button
- Example: Amazon Price Grabber
  - Searches Amazon for item in request
  - Allows import of price from Amazon into ILLiad request

Manage Adddons from System Ribbon



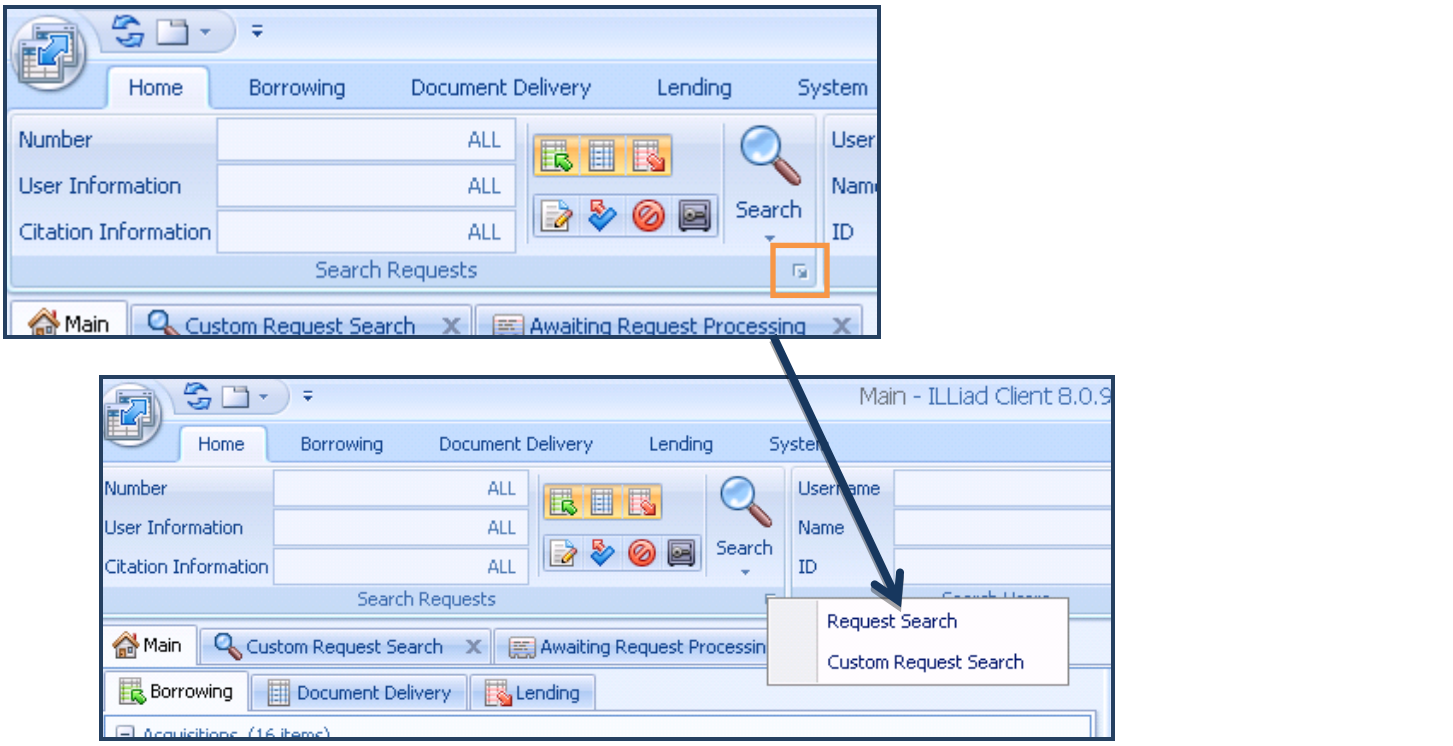
Amazon Addon in Action

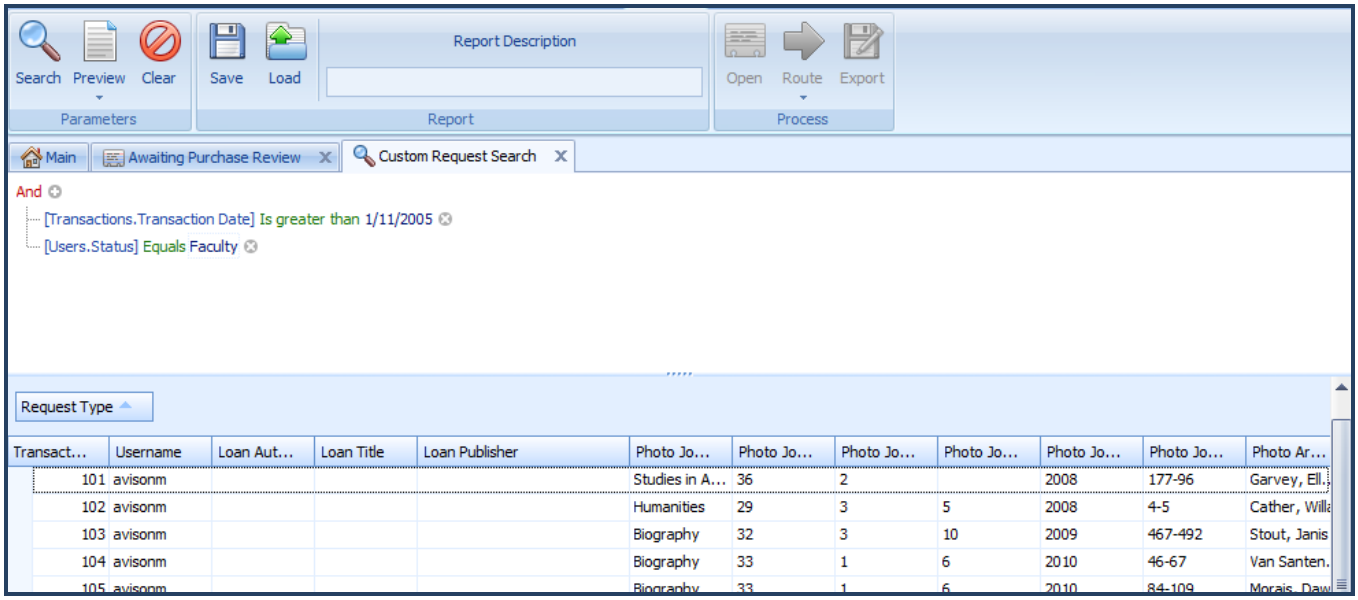


Custom Searching

- Three options
  - In-Client Custom Searches
    - Accessed from Home Ribbon Custom Search arrow
    - Limited in scope
  - MS SQL Query
    - Requires an open SQL port (1433 by default) to the ILLiad database and a SQL logon (preferably with read-only permissions)
  - MS Access Query
    - Requires an ODBC link to the ILLiad Database and a SQL logon (DEFINITELY with read-only permissions)
    - Allow data linking through MS Excel and MS Access
- Custom Search option on Home Ribbon
  - Small arrow pop-out in lower right of search ribbon box
  - Add field names, search operators and query values
  - Examples
    - Transactions.Loan Date > 2005 AND User.Status = Faculty
    - Transactions.Photo Journal Year < 2005 AND Transactions.TransactionDate > 09/01/201

Custom Search Option





Web Reports

- Log on from System Ribbon → Web Reports
  - Be sure access is enabled in Staff Manager
- Options Available—Borrowing
  - Most Requested Journals
  - Most Requested Loans
  - Journal Received
  - WorldCat Information
    - Limited to items submitted through FirstSearch
- Export option to Excel available for further evaluation

WorldCat Vendors

- Purchase Items through vendors with holdings listed in WorldCat
- Charged via IFM
- Participants
  - Better World Books
  - Alibris (from their website)
    - Will fill the order with the lowest-priced copy available in the best condition.
    - Alibris will make a conditional reply for items that exceed your maxcost.
    - Items are usually shipped within two business days and delivered in seven to ten business days to the ILL office, or other address as stipulated.
    - The packing slip will include the ILL number.
    - Once your patron is done with the book, you can add it to your collection.

Getting It System Toolkit

- Customized Web pages and ILLiad 8 Client interface to maximize acquisitions workflow
- Recently released software for Gifts and Deselection

http://gettingitsystemtoolkit.wordpress.com/

Note: This is not an Atlas Product.

Generic Purchase Request

Text Added or Changed

Text Deleted

Based on Loan Request Form

Modified from Loan Request

```
<html>
<head>
<title>ILLiad - Purchase Request</title>
<link rel="stylesheet" type="text/css" href="css/main.css" media="screen" />
<link rel="stylesheet" type="text/css" href="css/print.css" media="print" />
<!--[if lte IE 6]>
<link rel="stylesheet" type="text/css" href="css/ie6_or_less.css" />
<![endif]-->
</head>
<body id="type-b">
<div id="wrap">
  <#INCLUDE filename="include_header_request.html">
  <div id="content-wrap">
            <#INCLUDE filename="include_menu.html">
    <div id="content">
      <form action="illiad.dll" method="post" name="GenericRequestPurchase" class="f-wrap-request">
        <input type="hidden" name="ILLiadForm" value="GenericRequestPurchase">
        <input type="hidden" name="Username" value="<#PARAM name="Username">">
        <input type="hidden" name="SessionID" value="<#PARAM name="SessionID">">
        <input type="hidden" name="RequestType" value="Loan">
        <input type="hidden" name="DocumentType" id="DocumentType" value="PurchaseRequest">
        <div class="req"><b>*</b> Indicates required field</div>
        <fieldset>
            <h3>Request Item for Purchase</h3>
                                <#STATUS>
          ~~<h2>Describe the item you want</h2>~~

            <p>Our selectors will review your request to determine if it qualifies for purchase and addition to our collection.</p>

              <label for="LoanAuthor">
                                    <span class="field">
                  <span class="req">*</span>
                                        <span class="<#ERROR name="ERRORLoanAuthor">"><b>Author/Editors</b></span>
                                    </span>
                <input id="LoanAuthor" name="LoanAuthor" type="text" size="40" class="f-name" tabindex="1" value="<#PARAM
name="LoanAuthor">"><br />
            </label>

            <label for="LoanTitle">
                                     <span class="field">
                                        <span class="req">*</span>
                                        <span class="<#ERROR name="ERRORLoanTitle">"><b>Title</b></span><br />
                <span class="note">Please do not abbreviate unless your citation is abbreviated</span>
                                    </span>
                <textarea id="LoanTitle" name="LoanTitle" rows="2" cols="40" class="f-name" tabindex="2"><#PARAM
name="LoanTitle"></textarea><br />
             </label>

            <label for="LoanPublisher">
                                    <span class="field">
                <span class="<#ERROR name="ERRORLoanPublisher">"><b>Publisher</b></span>
                                    </span>
                <input id="LoanPublisher" name="LoanPublisher" type="text" size="40" class="f-name" tabindex="3" value="<#PARAM
name="LoanPublisher">"><br />
            </label>
```

```
<label for="LoanPlace">
                                        <span class="field">
                    <span class="<#ERROR name="ERRORLoanPlace">"><b>Place of Publication</b></span>
                                        </span>
                <input id="LoanPlace" name="LoanPlace" type="text" size="40" class="f-name" tabindex="4" value="<#PARAM
name="LoanPlace">"><br />
            </label>

            <label for="LoanDate">
                <span class="field">
                                                <span class="<#ERROR name="ERRORLoanDate">"><b>Date of
                                                Publication</b></span>
                                        </span>
                <input id="LoanDate" name="LoanDate" type="text" size="40" class="f-name" tabindex="5" value="<#PARAM
name="LoanDate">"><br />
            </label>

                                    <label for="LoanEdition">
                                        <span class="field">
                    <span class="<#ERROR name="ERRORLoanEdition">"><b>Edition</b></span>
                                        </span>
                <input id="LoanEdition" name="LoanEdition" type="text" size="40" class="f-name" tabindex="6" value="<#PARAM
name="LoanEdition">"><br />
            </label>

            <label for="ISSN">
                                    <span class="field">
                    <span class="<#ERROR name="ERRORISSN">"><b>ISBN (International Standard Book Number)</b></span><br />
                <span class="note">If given will speed request processing</span>
                                        </span>
                <input id="ISSN" name="ISSN" type="text" size="20" class="f-name" tabindex="7" value="<#PARAM
name="ISSN">"><br />
            </label>

            <label for="CallNumber">
                                        <span class="field">
                                                <span class="<#ERROR name="ERRORCallNumber">"><b>Call Number</b></span>
                                        </span>
                <input id="CallNumber" name="CallNumber" type="text" size="20" class="f-name" tabindex="8" value="<#PARAM
name="CallNumber">"><br />
            </label>

            <label for="ESPNumber">
                                        <span class="field">
                    <span class="<#ERROR name="ERROESPNumber">"><b>OCLC or Docline UI Number</b></span>
                                        </span>
                <input id="ESPNumber" name="ESPNumber" type="text" size="20" class="f-name" tabindex="9" value="<#PARAM
name="ESPNumber">"><br />
            </label>

            <label for="NotWantedAfter">
                                        <span class="field">
                    <span class="req">*</span><span class="<#ERROR name="ERRORNotWantedAfter">"><b>Not Wanted After
Date</b></span><br />
                                                <span class="note">(MM/DD/YYYY)</span>
                                        </span>
                <input id="NotWantedAfter" name="NotWantedAfter" type="text" size="40" class="f-name" tabindex="10"
value="<#PARAM name="NotWantedAfter">"><br />
            </label>
```

```
<label for="AcceptNonEnglish">
                                        <span class="field">
                    <span class="<#ERROR name="ERRORAcceptNonEnglish">"><b>Will you accept the item in a language other than English?</b></span><br />
                    <span class="note">If yes, specify acceptable languages in the notes field.</span>
                                        </span>
                <select id="AcceptNonEnglish" name="AcceptNonEnglish" size="1" class="f-name" tabindex="11">
                  <option selected><#PARAM name="AcceptNonEnglish"></option>
                  <option>No</option>
                  <option>Yes</option>
                </select>
                                        <br />
            </label>

            <label for="AcceptAlternateEdition">
                                        <span class="field">
                    <span class="<#ERROR name="ERRORAcceptAlternateEdition">"><b>Will you accept an alternate edition of this item?</b></span>
                                        </span>
                <select id="AcceptAlternateEdition" name="AcceptAlternateEdition" size="1" class="f-name" tabindex="12">
                  <option selected><#PARAM name="AcceptAlternateEdition"></option>
                  <option>No</option>
                  <option>Yes</option>
                </select>
                <br />
            </label>

            <label for="AccountNo">
                                    <span class="field">
                    <span class="<#ERROR name="ERRORAccountNo">"><b>Account Number</b></span>
                                        </span>
                <select id="AccountNo" name="AccountNo" size="1" class="f-name" tabindex="13">
                  <#OPTION name="ValidAccounts">
                </select>
                <br />
            </label>


        <label for="CitedIn">
                                    <span class="field">
                                <span class="<#ERROR name="ERRORCitedIn">"><b>Format:</b></span>
                                        </span>
                        <select id="CitedIn" name="CitedIn" size="1" class="f-name" tabindex="12">
                        <option selected><#PARAM name="CitedIn"></option>
                        <option>Book</option>
                        <option>Audio book</option>
                        </select>
                        <br />
                </label>


            <label for="Notes">
                                        <span class="field">
                    <span class="<#ERROR name="ERRORNotes">"><b>Notes</b></span><br />
                    <span class="note">Please let us know why you think this item is important for our collection.</span>
                                        </span>
                <textarea id="Notes" name="Notes" rows="2" cols="40" class="f-name" tabindex="14"><#PARAM name="Notes"></textarea><br />
            </label>
```

CiteIn codes are part of an Include menu on the Loan request form and need to be copied from there to be added and modified here.

```
                <label for="CitedDate">
                                                <span class="field">
                                        <span class="<#ERROR name="ERRORCitedDate">"><b> If this title is purchased, would you like for us
to place it on hold for you? </b></span>
                                                </span>
                                <select id="CitedDate" name="CitedDate" size="1" class="f-name" tabindex="12">
                                <option selected><#PARAM name="CitedDate"></option>
                                <option>Hold-Yes</option>
                                <option>Hold-No</option>
                                </select>
                                <br />
                        </label>

                <label for="CitedVolume">
                                                <span class="field">
                                        <span class="<#ERROR name="ERRORCitedVolume">"><b>  If this title is not purchased, would you
like to get it through Interlibrary Loan? </b></span>
                                                </span>
                                <select id="CitedVolume" name="CitedVolume" size="1" class="f-name" tabindex="12">
                                <option selected><#PARAM name="CitedVolume"></option>
                                <option>ILL-Yes</option>
                                <option>ILL-No</option>
                                </select>
                                <br />
                        </label>


          <#INCLUDE filename="include_request_cited.html">
            <#INCLUDE filename="include_request_buttons.html">
          </fieldset>
        </form>
        <#INCLUDE filename="include_footer.html">
      </div>
    </div>
</div>
</body>
</html>
```

Include Menu

```
<div id="utility">
	<ul id="nav">
		<li class="active"><a href="<#ACTION action="99">">Logoff <#PARAM name="Username"></a></li>
		<li class="active"><a href="<#ACTION action="10" form="10">">Main Menu</a></li>
		<li class="active"><a href="#">New Request</a>
			<ul>
				<li class="first"><a href="<#ACTION action="10" form="22">">Photocopy</a></li>
				<li><a href="<#ACTION action="10" form="20" value="GenericRequestPurchase">">Purchase
				Request</a></li>
				<li><a href="<#ACTION action="10" form="21">">Book</a></li>
				<li><a href="<#ACTION action="10" form="23">">Book Chapter</a></li>
				<li><a href="<#ACTION action="10" form="24">">Conference Paper</a></li>
				<li><a href="<#ACTION action="10" form="25">">Patent</a></li>
				<li><a href="<#ACTION action="10" form="26">">Report</a></li>
				<li><a href="<#ACTION action="10" form="27">">Thesis</a></li>
				<li><a href="<#ACTION action="10" form="28">">Standards Document</a></li>
				<li class="last"><a href="<#ACTION action="10" form="29">">Other (Free Text)</a></li>
			</ul>
		</li>
		<li class="active"><a href="#">View</a>
			<ul>
				<li class="first"><a href="<#ACTION action="10" form="62">">Outstanding Requests</a></li>
				<li><a href="<#ACTION action="10" form="64">">Electronically Received Articles</a></li>
				<li><a href="<#ACTION action="10" form="66">">Checked Out Items</a></li>
				<li><a href="<#ACTION action="10" form="70">">Cancelled Requests</a></li>
				<li><a href="<#ACTION action="10" form="68">">History Requests</a></li>
				<li><a href="<#ACTION action="10" form="60">">All Requests</a></li>
				<li class="last"><a href="<#ACTION action="10" form="73">">Notifications</a></li>
			</ul>
		</li>
		<li class="active"><a href="#">Tools</a>
			<ul>
				<li class="first"><a href="<#ACTION action="10" form="81">">Change User Information</a></li>
				<li><a href="<#ACTION action="10" form="82">">Change Accounts</a></li>
				<li class="last"><a href="<#ACTION action="10" form="83">">Change Password</a></li>
			</ul>
		</li>
		<li class="active"><a href="<#ACTION action="10" form="1">">About ILLiad</a></li>
	</ul>
</div>
```