

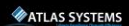
Aeon Virtual User Group

In preparation for the meeting at ALA Midwinter in Philadelphia
25 January 2014



Genie Powell
Chief Customer Officer

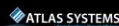
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New User Group Format

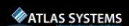
Saturday, Jan. 25, 2014
Philadelphia Marriott Downtown,
Grand Ballroom Salon B

5-6pm - Reception
6-6:15pm – Atlas update
6:15-7pm – Breakout sessions



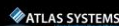
Documentation Updates

- Removed user accounts from docs
- Adding more graphs and flowcharts
- Adding videos
- Redesigning layout
- Better version control



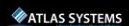
Video Training Library

- More engaging videos with live introductions by trainers
- Shorter more targeted topics
- New content for updated software versions and new features
- Improved delivery for mobile devices



Cassandra Norman

- Content Manager
- Started January 1st
- In Edina, Minnesota
- Editing the video library content



Addons

- The addon directory is being revamped to include information for Aeon and Ares in addition to ILLiad.
- Stay tuned for more addons!

ATLAS SYSTEMS

Concierge

- Allows to budget for all customizations done by Atlas
- Available in two packages
 - Aeon (for hosted sites only)
 - Access Services (ILLiad & Ares)

ATLAS SYSTEMS

Concierge

- On-site tune up every other year.
- Technical and editing help with web pages, documents and emails.

ATLAS SYSTEMS

Concierge

- Maintenance of Atlas-created addons and stylesheets
- Custom report assistance to help with data-driven assessments

ATLAS SYSTEMS

Concierge

- Personalized consults and training for new product versions.
- Unlimited access to online Video Training Library

ATLAS SYSTEMS

Aeon Releases

- Aeon 3.4 released 7 May 2013
- Aeon 3.5 released 15 October 2013
- Aeon 3.6 planned for 8 April 2014
- Aeon 3.3 no longer supported
- Aeon 3.4 no longer supported as of June 2014

ATLAS SYSTEMS

Aeon 3.5

- Request Flags
- Billing Categories
- UTC Time Format
- Multi-Selecting
- Email Routing

ATLAS SYSTEMS

Request Flags

- Create custom flags specific to your institution
- Easily add flags to individual requests or groups of requests
- Assign more than one flag to a request if needed

ATLAS SYSTEMS

Billing Categories

- Create billing categories for your users with specific billing types and fees
- Mark users as exempt to bypass any billing for that user

ATLAS SYSTEMS

UTC Time Format

- Times are now stored in the database in UTC format and displayed to you and your users in your local time zone.
- **You must be running SQL Server 2008 or higher to use this version.**

ATLAS SYSTEMS

Multi-Selecting

- Can select multiple transactions and assign them to an event or a researcher
- Can also multi-select and cancel for the same reason

ATLAS SYSTEMS

Email Routing

- A transaction can automatically route to a specific status when you send a designated custom email.
- Great for notifying staff of requests.

ATLAS SYSTEMS

Coming in Aeon 3.6

- Expanding events into activities for grouping transactions
- Billing accounts for users
- Service packages applied to a request
- Your idea here!



Thanks!

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