Aeon User Survey

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Impetus:

• Aeon turns 10 in 2018!

• Aeon is growing
  ▪ 63 Current Aeon sites
  ▪ 10 sites in implementation

• Helpful for prioritizing future development
Responses

• Received responses from 41 institutions
  - 32 answered all survey questions

• Respondents ranged from sites using Aeon for 9 years to current implementing sites

• 38 hosted by Atlas, 2 hosted locally
Approximately how many staff use AEON at your institution?

- 40+ staff: 18%
- 6-10 staff: 17%
- 31-40 staff: 18%
- 11-20 staff: 17%
- 21-30 staff: 30%
Do multiple libraries/reading rooms at your institution use Aeon?

- Yes, on the same instance: 20
- Yes, on multiple instances: 5
- No: 15
### ILS Used
- Aleph
- WorldCat Discovery
- WorldShare
- Alma
- Voyager
- Millennium
- Sierra
- Symphony
- Voyager

### Discovery Layers
- Primo
- Endeca
- Blacklight
- VuFind
- Summon
- EBSCOhost
- SearchWorks

31 sites have request links in ILS or discovery layer
24 respondents allow requesting from finding aids
Patron Management (client)

• 11 sites take patron images

• 31 sites use User Clearance functionality
Patron Management (client)

Do you record patron ID information?

- No: 31%
- Yes: 19%
- Yes, ID Type and ID Number: 12%
- Yes, ID Type only: 38%
User Sign In

• 14 sites record seat or table locations in at least one reading room, 17 do not

• 26 respondents make use of the Away function when patrons leave the reading room temporarily
Working with Patron Requests

- Z39.50 or client addon used for requests?
  - Z39.50 – 12
  - Catalog search addon – 7
  - Both – 3
  - Neither – 8

- 26 respondents use Aeon to manage offsite requests
Working with Photoduplication Requests

- 21 sites use photoduplication

- 13 sites deliver reproductions using Aeon upload feature
  - Others deliver via FTP or file sharing service

- Payment Gateways:
  - Authorize.net – 10
  - PayPal – 2
  - Touchnet – 2
Other Request Functions (client)

• 32 sites use Aeon to manage activity requests for classes, exhibits, presentations, projects, etc.

• 29 use Aeon to track internal staff requests
What else would you like to know about your fellow Aeon users?

Submit your ideas to kgillespie@atlas-sys.com

Or post questions/ideas about how you or others use certain Aeon features in the Aeon Community Forum

https://support.atlas-sys.com/hc/en-us