

Aeon Power-Up

Customization Manager:
Queues, Routing, Email
Templates



**ATLAS
SYSTEMS**

Library Excellence Through Efficiency

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She/her/hers

Housekeeping

- All attendees are in listen-only mode
- If you have a question, you can type it into the Q&A, and we will either read out the questions or type replies
- If you ask a question in the Q&A, please provide your name and institution (this helps with follow-up and providing use cases/user stories during product development)
- Slides will be shared with all attendees via email after the webinar
- This session is being recorded and will be added to Atlas's Video Training Library at training.atlas-sys.com

Agenda

- General overview of Customization Manager
- Queues
 - Default queues and queue fields
 - How to create new queues
- Email Templates
 - Viewing and editing default templates
 - Creating new email templates
- Routing
 - How to read routing rules
 - How to create routing rules

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